Remote Patient Consults start with ensuring you and your patient are sharing data.

Overview of instructions

(Detailed instructions to follow).

For the best outcome, the patient and a member of the care team should do this workflow together during a clinical visit or over the phone together. The Healthcare Professional (HCP) should lead this data sharing process with the patient.

- 1. Patient Creates an Accu-Chek Connect Online Account (if patient already has an Accu-Chek Connect Online account, skip to step 1e below.
 - a. At <u>www.accu-chekconnect.com</u> Patient creates a personal account using his/her personal email, name, DOB, etc. (If patient already has an account this step is not necessary)
 - b. Enter personal information to create account
 - c. System will now send an email to patient. Check email and select link or enter code manually to activate personal account
 - d. Be sure that the box "use this account for me" is selected. (it is selected by default)
 - e. Patient shares email with HCP that was used during the patient account creation process:

_____(patient's email)

- 2. If patient is a new patient: Health Care Provider adds new patient and sends invite
 - a. At <u>www.accu-chekconnect.com</u> the HCP opens their account using their user name and password.
 - b. HCP selects "create new patient" from home screen
 - c. HCP completes filling in patient information with the patient's email that was provided in step 1.
 - d. Select "Send data sharing request" and Save and Confirm email in popup
 - e. View new patient with indication that sharing request was sent

OR

If patient is already in Accu-Chek Connect Online HCP Account you are using: HCP searches for patient in their existing office account.

- a. At <u>www.accu-chekconnect.com</u> the HCP opens their HCP account using their established user name and password.
- b. HCP searches for the patient on the HCP home page they want to find.
- c. Once the patient is found, HCP selects the "mail" icon to the left of the patient's name.
- d. HCP will confirm the information in the pop up and enter in the patient's email if not already provided.
- e. The Patient will now receive an email to complete the data sharing process.
- 3. Step 2 has now sent an email to patient. Patient accepts data sharing to HCP office via email that has been sent.
 - a. Patient checks email account and selects link for "already have account" (i.e.: step 1).
 - b. Sign in again to account and select OK to confirm sharing (and again in popup)
 - c. View data sharing is now active

Step 4 on next page.....

- 4. Patient installs Connect App on mobile phone
 - a. Turn on Bluetooth in phone Settings (and Wi-Fi if no phone plan)
 - b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
 - c. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account
 - d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen
 - e. Optional feature: auto-text BG values directly to parent/caregiver/HCP
 - i. Setup: Data Sharing Blood Glucose SMS Text
 - *ii.* Select check boxes and add phone number directly or from contacts

System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

1. Patient creates a Personal account using his/her personal email, name, DOB

C) ACCU-CHEK Connect	United Stat	es 🗸 English (US) 🗸 ?
Person with Diabetes Registration Register now. Creating an Accu-Chek Connect online account is quick, easy, and free.		
First Name*	Username*	0
Jenefer	jenjoey01	
Last Name*	Password*	0
Doe	•••••	
Email Address*	Confirm Password*	
jandoe1976test+jennifer@gmail.com		
	Security Word	0
	myconnect	
	I am at least 21 years old.	* Required Field

a. Check email and select link to confirm email and activate personal account

C) Home 🗛 Reports * 🍰 Profile * 🔲 Devices 🏟 Settings *		🎒 PDF (? 🖪	3
ACTIVATE YOUR ACCOUNT An email was sent to janed Otherwise the fink will expl Resend the activation inform Activation Code	e1976lest-jeff@gmail.com. Click on the activation link in the email within 24 hours. The activation code provided in the email can be entered below. toton.		

b. Be sure the "use this account for me" is selected (it is by default)

G) Home 🗛 Reports * 🍰 Profile * 📮 Devices 🏟 Settings *	🌢 PDF 🕜 🕒
COMPLETE PERSON WITH DIABETES INFORMATION	
Enter the person with diabetes data. It is not possible to use this account without this information.	
First Name* Joe	
Last Name* Doe	
Person with Diabetes Account	
OPTIMIZE THE SITE FOR ME	
Date of Birth* 2006 V January V 1	
Add additional details	ers by email, mail, or telephone.
	* Required Field
	SAVE CHANGES
C) ACCU-CHEK Coverver Accu-Chek Website Legal Statement Privacy Policy Contact Us About Us	© 2017 Roche Diabetes Care

Note: Patient will now be able to login here to view diabetes information at any time

Step 2 on next page......

- 2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete patient information with patient's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup

(i) Home 🚉	Patients • 🛓 Office • 🏟 Settings •				Beam, Jim	🐌 PDF	0	Œ
Add Patier	nt							
PATIENT			ADDRESS AND CON	TACT INFORMATION				
Title			Addraee 1					
		INVITE PATIENT TO SHA	RE DATA					
First Name*	Joe	Confirm the following informati	on. Data sharing request will be sent to:					
Middle Name		Patient	Loe, Joe					
		Email*	janedoe1978test+jennifer@gmail.cc					
Last Name*	Doe		2008 01 01					
Suffer	Puttice	Date of Birth	2000-01-01					
Julix			CA	NCEL SEND				
Gender	○ Female		Country*	Antarrtica				
Date of Pidht			Country	Amarcuca				
Date of birth	2006 V January V 1		Email	janedoe1976test+jennifer@gm				
Patient ID	100233							
			Home Phone					
Diabetes Type*	Type 1 V		Mobile Phone					
Therapy Type*	Diet							
	Exercise					* Required	Field	
	Oral Medication					rioquirou		
	🕑 Insulin							
	Basal / Bolus (Long-Acting ; ~							
	Multiple Daily Injections (ME \sim							
	Non-Insulin Injection							
	Other							
				🖂 🎇 Send data si	naring request?	CANCEL	SA	VE
() ACCU-CHEK Com	ecr Accu-Chek Products Accu-Chek Website	Legal Statement Privacy Po	licy Contact Us About Us Link to	o Product Registration			R	oche
						© 2017 Roche	Diabetes	Care

d. View new patient with indication that sharing request was sent

E) P	Home 🗶 Patients - 🛓 Office - 🔹	t Settings -				SUCCESS Patient was created and da	ta sharing requ	Beam, Jim	🌢 PDF	G
Pat	ients					Messa	ge Center	Add Patient	Display O	ptions
	LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS A	
	Search	Search		Search	No Entry	~				
	Doe	Jonny	2000-01-01	200101	Multiple Daily Injec (MDI or ICT)	tions 114 +/- 38 mg/dL	4.2	2020-02-13	• •	
	Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 65 mg/dL	4.8	2017-09-10		
	Doe	Jane	1976-07-04	100208	Multiple Daily Inject (MDI or ICT)	tions 108 +/- 33 mg/dL	0.8	2018-09-21		1
D	Doe	Joe	2008-01-01	100233	Multiple Daily Inject (MDI or ICT)	tions				
	Doe	Jon	1976-07-04	100201	Diet, Oral Medicati Exercise	on, 148 mg/dL	0.1	2018-10-18		/
•	Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injec (MDI or ICT)	tions 125 mg/dL	0.1	2017-09-10		/
0	Instant	Jonny	2005-01-01	281009	Multiple Daily Injec (MDI or ICT)	tions				1
otal I	Number of Patients: 7	🕼 Invite 🐠 Panding 🖛 Sha	red Data 🖓	Broken 🙆 CGI	4 Data Available	Patients per Page	e 10 v	High BG Frequency	4	1)

Instructions continued on next page.....

HCP searches for an existing patient.

MYHOMEOFFICE: Welcome,	Ernest Harvey.				ſ	Last Updat	te 03-30-2020 10:04 AN
					l	PATIE	INT LIST IS UP TO DATE
Patients			🎱 Me	essage Cente	O <i>F</i>	dd Patient	Display Options
		DATE OF PATI	ENT THERAPY	AVERAGE BG +/-	TESTS /	MOST RECENT	
LAST NAME	FIRST NAME	BIRTH ID	TYPE	SD	DAY	DATA	ALERTS A
Harvey	Tracy	Sea	No Er 🔻				
Harvey	Тгасу	08-15- 1916	Exercise				🖋
Total Number of Patients: 2			Patients per	Page 10	•		€ 1 →
Total Number of Patients: 2		Data X2 Datas	Patients per	Page 10	•		< 1 >
Total Number of Patients: 2	Sinvite 💿 Pending 🐽 Shared	Data 🔅 Broken 🕴 H	Patients per	Page 10 Hypo Risk	▼ ↑ High BG	Frequency	 € 1 ♦ Variability ♦ Edit
Total Number of Patients: 2	😭 Invite 🛛 Pending 🖕 Shared	Data 👸 Broken 🕴 F	Patients per	Page 10 Hypo Risk	▼ ↑ High BG	Frequency	 ↓ 1 → ♦ Variability
Total Number of Patients: 2	😭 Invite 💿 Pending 🌰 Shared	Data 22 Broken 🖡 H	Patients per	Page 10	▼ High BG	Frequency	 ↓ 1 → Variability
Total Number of Patients: 2	v Pending ● Shared Shared	Data 22 Broken 🖡 H	Patients per	Page 10 Hypo Risk	▼ High BG	Frequency	 ↓ 1 → ↓ Variability ✓ Edit
Total Number of Patients: 2 START USING DEVICES Fo upload data from an Accu-C nstallers available for downloa	Sinvite Pending Shared	Data 🔅 Broken 🖡 H	Patients per	Page 10 Hypo Risk Accu-Chek C	 High BG onnect dev 	Frequency ice link on y	 √ 1 ♦ Variability ✓ Edit Our computer. The

b. HCP selects the "mail" icon to the left of the patient's name.

		PATIENT LIST IS UP TO DATE
Patients	🛃 Mess	age Center 🕒 Add Patient Display Options
LAST NAME Harvey	INVITE PATIENT TO SHARE DATA Confirm the following information. Data sharing request will be sent to: Patient Harvey, Tracy	STS / RECENT Y DATA O ALERTS A
Harvey	Email*	/
Total Number of Patients: 2	Date of Birth 08-15-1916	< 1 →
න් in	CANCEL	SEND High BG Frequency 🍕 Variability 💉 Edit
START USING DEVICES		
To upload data from an Accu-Chek de installers available for download canno	vice via the computer to Accu-Chek Connect online, download and install the Acc at be used on mobile devices.	cu-Chek Connect device link on your computer. The
Download the software to you	ur computer. (2) Connect your patient's device to start	3 Start allowing your patient to share data with

c. HCP confirms information in pop up, and if necessary types in the patient's email address, and selects "Send". Be sure to ask the patient if email listed is the one they used to create their patient account.

a. HCP searches for existing patient already in the system.

Instructions continued on next page......

Patients	Met Met	ssage Center 🕒 Add Patient Display Options
LAST NAME Harvey	INVITE PATIENT TO SHARE DATA Confirm the following information. Data sharing request will be sent to: Patient Harvey, Tracy Email* <u>tharvey@pel.com</u>	STS / RECENT DATA • ALERTS A
Total Number of Patients: 2	Date of Birth 08-15-1916	< 1 →
START USING DEVICES	CANCEL	SEND - Iigh BG Frequency 🌜 Variability 💉 Edit
To upload data from an Accu-Chek	c device via the computer to Accu-Chek Connect online, download and install the A annot be used on mobile devices.	Accu-Chek Connect device link on your computer. The

d. HCP has now sent an email to the patient. The patient will follow instructions in email to complete the sharing of data process outlined in the Step 3 below.

3. Patient accepts data sharing to HCP office

a. Patient checks email account and selects link for "already have account"



Instructions continued on next page......

c. View data sharing is now active

ତ	Home 🍫 Reports * 🍰 Profile * 🎦 Devices 🎄 Settings *			뵭 PDF (🤉	G	
S	nare My Data		SUCCESS Data sharing request completed. Ye	ou are now sharing your data with		
OF	FICES YOU ARE SHARING DATA WITH		SOUTHPOLEDMBETESCLINIC. Add data sharing to an Accu-Chek Connect online office acc			
	NAME A	STATUS		SHARING DATE		
()	SOUTHPOLEDIABETESCLINIC	Sharing		03/20/2020	î.	

- 4. Patient installs Connect App on mobile phone
 - a. Turn on Bluetooth in phone Settings (and WiFi if no phone plan)
 - b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
 - c. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account

F 🗣 🐻 🛛 🖇 💥 🗟 📶 100% 🖹 5:55 PM	▲ * ଛି. (81% ∎ 12:17 PM
← Online Account :	← Online Account :
ENTER YOUR ACCU-CHEK CONNECT CREDENTIALS	Logged in as jenjoe01
Username Value required	Go to Accu-Chek® Connect online.
Password Value required	Send photos only when on Wi-Fi to prevent data usage charges.
Create Account	Note: Your historical data will be sent to your online account. New data will be sent when it is saved.
Go to Accu-Chek® Connect online.	
Send photos only when on Wi-Fi to prevent data usage charges.	
Note: Your historical data will be sent to your online account. New data will be sent when it is saved.	
LOGIN	LOGOUT

Instructions continued on next page......

- d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen

▲ * இ# 81% ■ 12:18 PM ← Pair Meter
Select the meter with which you want to pair:
Multi-Button
One-Button
Guide Me
васк

- e. Optional feature: auto-text BG values directly to parent/caregiver/HCP
 - *i.* Setup: Data Sharing Blood Glucose SMS Text
 - *ii.* Select check boxes and add phone number directly or from contacts

▲							
← Bloo	d Glucose	SMS Text	:				
Share recorded bGs via text							
Include n birth Recommende healthcare pr	Include name and date of birth Recommended when sharing your data with a healthcare provider						
3175555	555						
Recipien	ts	r					
-							
1	2 авс	3 DEF	×				
4 вні	5 JKL	6 мно	Done				
7 PQRS	8 TUV	9 wxyz	Sym				
*	0 +	#	\$				

System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Personal Account Home Page: data from Connect App (logging BG, Carbs, food photos, Insulin, exercise)



Office Account Home Page showing alerts

©)	Home 🚉 Patients - 🚊 Office -	X Settings -						Beam, Jim	🌢 PDF 🛛 🥎	G		
<u>sou</u>	SOUTHPOLEDIABETESCLINIC: Welcome, Jim Beam,									Last Update 2020-03-20 12:27		
Pa	tients					Messag	ge Center	Add Patient	Display O	ptions		
	LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	O ALERTS A			
	Search	Search		Search	No Entry 🗸 🗸							
	Doe	Joe	2008-01-01	100233	Multiple Daily Injections (MDI or ICT)	115 +/- 37 mg/dL	3.9	2020-03-19	• 0	/		
	Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	• •			
	Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 65 mg/dL	4.8	2017-09-10				
8	Doe	Jane	1978-07-04	100208	Multiple Daily Injections (MDI or ICT)	106 +/- 33 mg/dL	0.8	2018-09-21				
8	Doe	Jon	1976-07-04	100201	Diet, Oral Medication, Exercise	146 mg/dL	0.1	2018-10-18				
••	Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	125 mg/dL	0.1	2017-09-10				
8	Instant	Jonny	2005-01-01	281009	Multiple Daily Injections (MDI or ICT)							
Total	Number of Patients: 7	1990 Invite on Deceller or Sha	and Data (2)	Radian CCI	Data Ausilabla 🔹 blues (Patients per Page		ab RG Farmers	4	1 >		
		Tending Stat	eu Data 23	Droken 🕜 CON	гола Акалаоне 🔶 Пуро г	requercy o hyp		An porriednency	anability a	, con		

Office Account Patient Summary report showing alert status below graph:



Diary Report (same in both Personal and Office accounts):

)iary () Time	Range 2 Weeks • 03/06/2020 -	03/19/2020			Add Entry Display Op
SEPTEMBER	OCTOBER 2019	NOVEMBER	DECEMBER	JANUARY 2020 FEBRUARY Distribution of BG Values (%)	Average BG (mg/dL)
				15 76	9 TID ± 37
THURSDAY 03/19	Daily total: Carbs: 180 g Insul	in total: 16.00 U Exercise: 4	0 min		
10:21 PM Bedme	BG 124 mg/dL		INJECTION INSULIN 8.00 U Generic Basal (Basal)	CARBOHYDRATES 45 g	/
08:18 PM Before Dinner	BG 184 mg/dL		INJECTION INSULIN 3.00 U Generic Bolus (Bolus)	CARBOHYDRATES 30 g	1
12:17 PM Before Lunch	BG 133 mg/dL		INJECTION INSULIN 3.00 U Generic Bolus (Bolus)	CARBOHYDRATES 45 g	1
08:15 AM Before Breakfast	BG 92 mg/dL		INJECTION INSULIN 2.00 U Generic Bolus (Bolus)	CARBOHYDRATES 35 g	/
	EXERCISE 40 min - Weight Lifti	ng: Medium	WEIGHT 149 lbs		
06:17 AM Before Breakfast	BG 51 mg/dL			CARBOHYDRATES 25 g	Ĩ

Trend Report (same in both Personal and Office accounts):



Statistics Report (same in both Personal and Office accounts):

Patient Summary					Switch Patient	Doe, Joe 2008-01-01 • 10023
tatistics 1 Time Range 2 Weeks - 2020-03-06 - 2020-03-19					Add Entry	Display Option
SEPTEMBER OCTOBER 2019 NOVEMBER		DECEMBER	JANUARY 2020	FEBRUARY	Average • 115	BG (mg/dL) ± 37 55 BG Value
BG STATISTICS			15	78	9	
OD GLUCOSE			BG TARGET RANGE			
erage (Total)	11:	5 mg/dL	Target Ranges (mg/dL)	< 70	70 - 160	> 160
andard Deviation	3	7 mg/dL	Percentages	15%	78%	9%
west BG Value	4	5 mg/dL	Tests	8	42	5
ghest BG Value	20	3 mg/dL				
gh BG Risk		1.4				
po Risk		2.6				
tal Number of BG Values (Including HI/LO)		55				
erage Number of BG Values per Day, Including HI/LO		3.9				
NSULIN AND CARES STATISTICS						
ULIN			CARBOHYDRATES			
erage Total Daily Dose (TDD)		13.55 U	Total Number of Carbohydrates			36
4PUMP INSULIN			Average Total Carbohydrates per Day			144 g
ort-Acting Insulin / Day	7.45 U	55%				
ng-Acting Insulin / Day	6.10 U	45%				
her Insulin / Day	0.00 U	0%				
erage Number of Bolus Insulin Injections (Rapid-Acting/Short-Acting Category) per Day	2.9					
erage Number of Basal Insulin Injections (Long-Acting Category) per Day	0.7					
erage Number of Insulin Injections (Premixed/Intermediate-Acting/Inhaled/Other Category) per Day	0.0					