

Remote Patient Consults start with ensuring you and your patient are sharing data.

Overview of instructions

(Detailed instructions to follow).

For the best outcome, the patient and a member of the care team should do this workflow together during a clinical visit or over the phone together. The Healthcare Professional (HCP) should lead this data sharing process with the patient.

1. Patient Creates an Accu-Chek Connect Online Account (if patient already has an Accu-Chek Connect Online account, skip to step 1e below).
 - a. At www.accu-chekconnect.com Patient creates a personal account using his/her personal email, name, DOB, etc. (If patient already has an account this step is not necessary)
 - b. Enter personal information to create account
 - c. System will now send an email to patient. Check email and select link or enter code manually to activate personal account
 - d. Be sure that the box “use this account for me” is selected. (it is selected by default)
 - e. Patient shares email with HCP that was used during the patient account creation process:
_____ (patient’s email)
2. If patient is a new patient: Health Care Provider adds new patient and sends invite
 - a. At www.accu-chekconnect.com the HCP opens their account using their user name and password.
 - b. HCP selects “create new patient” from home screen
 - c. HCP completes filling in patient information with the patient’s email that was provided in step 1.
 - d. Select “Send data sharing request” and Save and Confirm email in popup
 - e. View new patient with indication that sharing request was sent

OR

If patient is already in Accu-Chek Connect Online HCP Account you are using: HCP searches for patient in their existing office account.

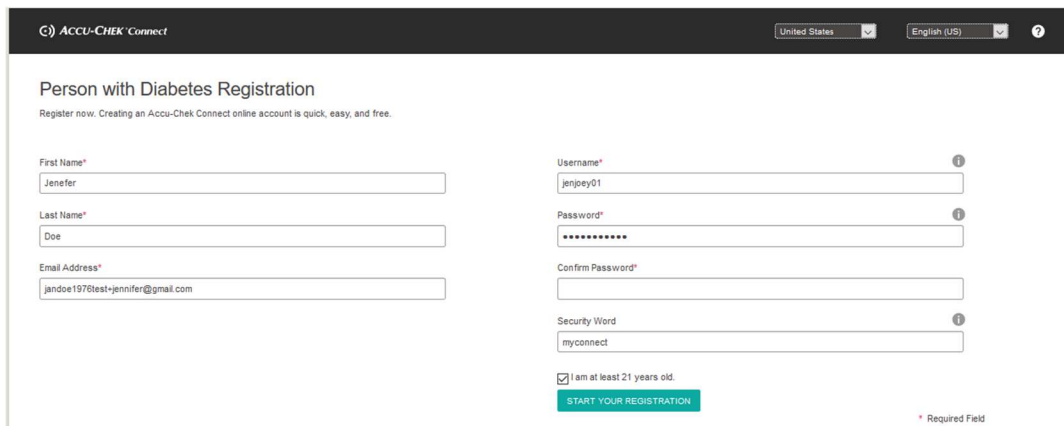
- a. At www.accu-chekconnect.com the HCP opens their HCP account using their established user name and password.
 - b. HCP searches for the patient on the HCP home page they want to find.
 - c. Once the patient is found, HCP selects the “mail” icon to the left of the patient’s name.
 - d. HCP will confirm the information in the pop up and enter in the patient’s email if not already provided.
 - e. The Patient will now receive an email to complete the data sharing process.
3. Step 2 has now sent an email to patient. Patient accepts data sharing to HCP office via email that has been sent.
 - a. Patient checks email account and selects link for “already have account” (i.e.: step 1).
 - b. Sign in again to account and select OK to confirm sharing (and again in popup)
 - c. View data sharing is now active

Step 4 on next page.....

4. Patient installs Connect App on mobile phone
 - a. Turn on Bluetooth in phone Settings (and Wi-Fi if no phone plan)
 - b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
 - c. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account
 - d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen
 - e. *Optional feature: auto-text BG values directly to parent/caregiver/HCP*
 - i. *Setup: Data Sharing – Blood Glucose SMS Text*
 - ii. *Select check boxes and add phone number directly or from contacts*

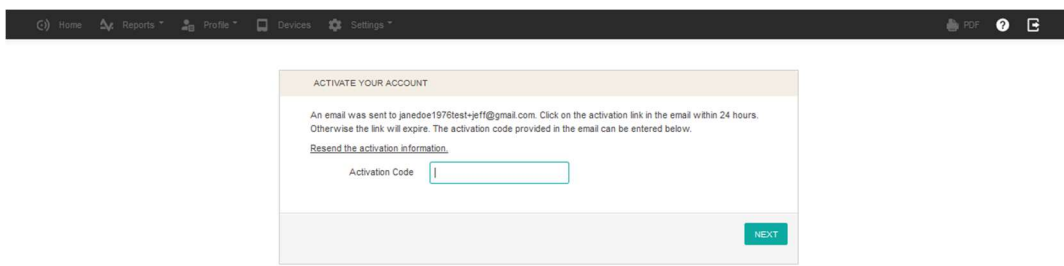
System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

1. Patient creates a Personal account using his/her personal email, name, DOB



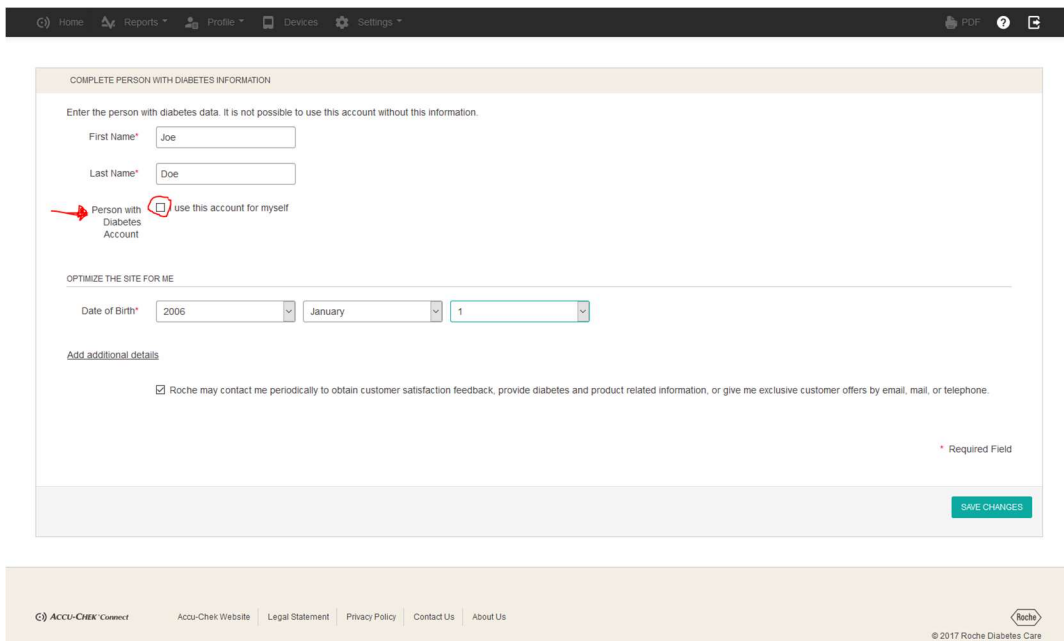
The registration form for Accu-Chek Connect. It includes fields for First Name (Jennifer), Last Name (Doe), Email Address (jandoe1976test-jennifer@gmail.com), Username (jenpey01), Password (masked), Confirm Password, and Security Word (myconnect). A checkbox indicates the user is at least 21 years old. A 'START YOUR REGISTRATION' button is at the bottom right. The header shows 'United States' and 'English (US)'.

a. Check email and select link to confirm email and activate personal account



The 'ACTIVATE YOUR ACCOUNT' page. It states that an email was sent to jandoe1976test-jeff@gmail.com and provides a link to 'Resend the activation information'. There is an 'Activation Code' input field and a 'NEXT' button.

b. Be sure the “use this account for me” is selected (it is by default)



The 'COMPLETE PERSON WITH DIABETES INFORMATION' page. It includes fields for First Name (Joe), Last Name (Doe), and Date of Birth (2006, January, 1). A red arrow points to the 'Person with Diabetes Account' radio button, which is selected. There is a checkbox for 'Roche may contact me periodically...' and a 'SAVE CHANGES' button. The footer contains links to Accu-Chek Website, Legal Statement, Privacy Policy, Contact Us, and About Us, along with the Roche logo and copyright notice.

Note: Patient will now be able to login here to view diabetes information at any time

Step 2 on next page.....

2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete patient information with patient's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup

INVITE PATIENT TO SHARE DATA

Confirm the following information. Data sharing request will be sent to:

Patient: Doe, Joe

Email: janedoe1976test+jennifer@gmail.co

Date of Birth: 2006-01-01

- d. View new patient with indication that sharing request was sent

SUCCESS
Patient was created and data sharing request has been sent.

LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS
Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	0
Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 65 mg/dL	4.8	2017-09-10	
Doe	Jane	1976-07-04	100208	Multiple Daily Injections (MDI or ICT)	108 +/- 33 mg/dL	0.8	2018-09-21	
Doe	Joe	2006-01-01	100233	Multiple Daily Injections (MDI or ICT)				
Doe	Jon	1976-07-04	100201	Diet, Oral Medication, Exercise	148 mg/dL	0.1	2018-10-18	
Guard	Carl	1962-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	125 mg/dL	0.1	2017-09-10	
Instant	Jonny	2006-01-01	281009	Multiple Daily Injections (MDI or ICT)				

Total Number of Patients: 7

Patients per Page: 10

Legend: ☒ Invite ☐ Pending ☐ Shared Data ☐ Broken ☒ CGM Data Available ☒ Hypo Frequency ☐ Hypo Risk ☐ High BG Frequency ☐ Variability ☐ Edit

Instructions continued on next page.....

OR

HCP searches for an existing patient.

a. HCP searches for existing patient already in the system.

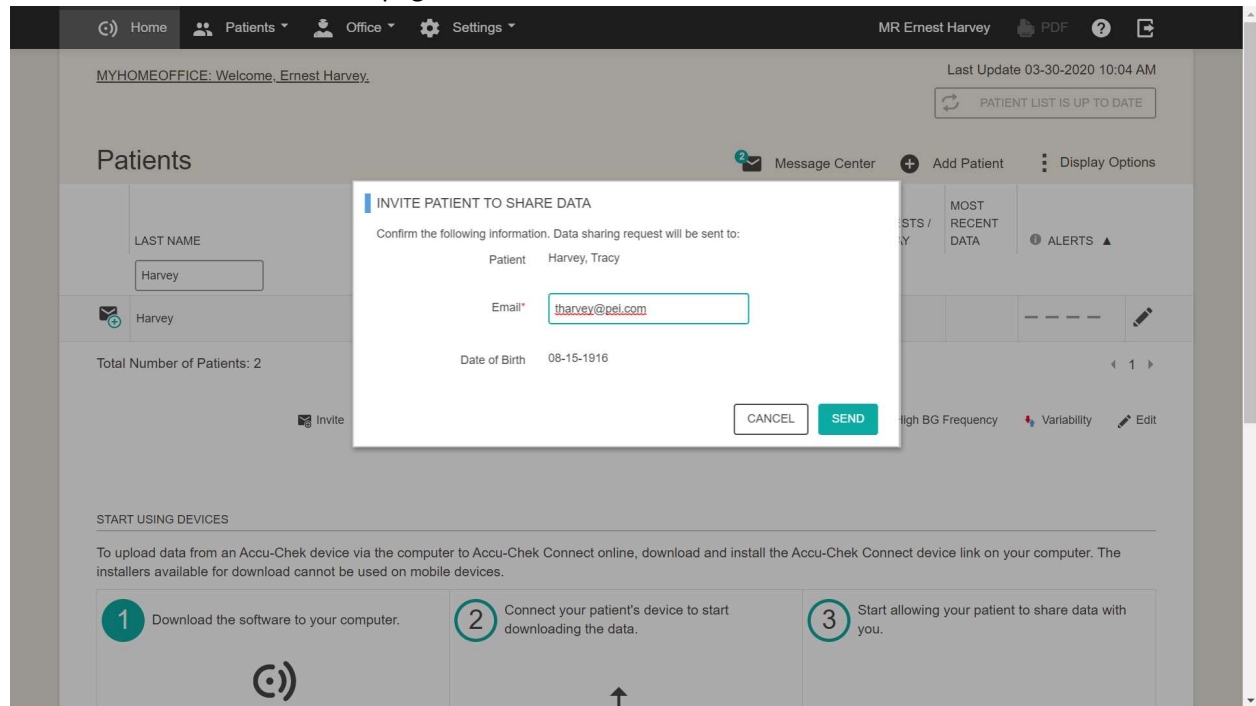
The screenshot shows the MYHOMEOFFICE Patients page. The top navigation bar includes Home, Patients, Office, and Settings. The user is logged in as MR Ernest Harvey. The page displays a search for a patient named Harvey, Tracy. The search results show a table with columns: LAST NAME, FIRST NAME, DATE OF BIRTH, PATIENT ID, THERAPY TYPE, AVERAGE BG +/- SD, TESTS / DAY, MOST RECENT DATA, and ALERTS. The patient Harvey, Tracy is listed with a birth date of 08-15-1916 and a therapy type of Exercise. Below the table, there are filters for Invite, Pending, Shared Data, Broken, Hypo Frequency, Hypo Risk, High BG Frequency, Variability, and Edit. A section titled 'START USING DEVICES' provides instructions on how to upload data from an Accu-Chek device. Three numbered steps are shown: 1. Download the software to your computer. 2. Connect your patient's device to start downloading the data. 3. Start allowing your patient to share data with you.

b. HCP selects the “mail” icon to the left of the patient’s name.

The screenshot shows the MYHOMEOFFICE Patients page with an 'INVITE PATIENT TO SHARE DATA' pop-up dialog. The dialog prompts the user to confirm the following information: Patient (Harvey, Tracy), Email* (a text input field), and Date of Birth (08-15-1916). The dialog has 'CANCEL' and 'SEND' buttons. The background shows the same patient search results as in the previous screenshot, with the patient Harvey, Tracy listed.

c. HCP confirms information in pop up, and if necessary types in the patient’s email address, and selects “Send”. Be sure to ask the patient if email listed is the one they used to create their patient account.

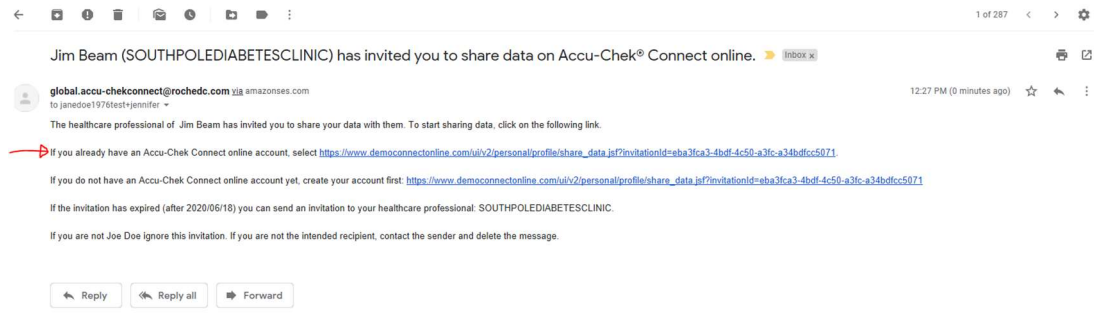
Instructions continued on next page.....



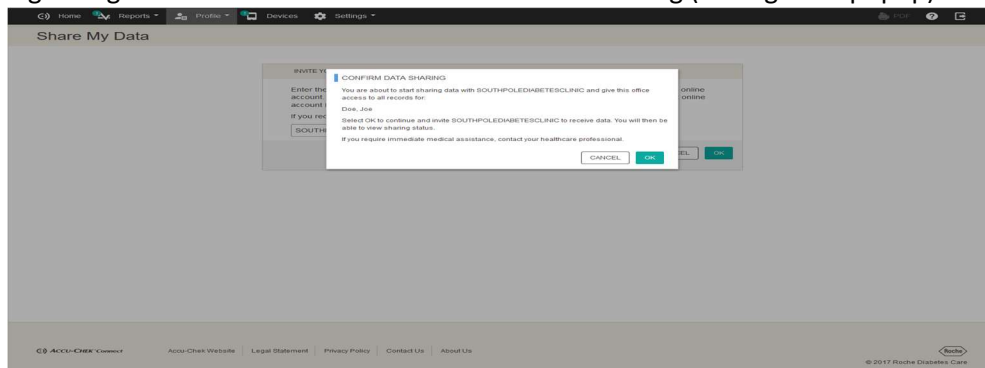
- d. HCP has now sent an email to the patient. The patient will follow instructions in email to complete the sharing of data process outlined in the Step 3 below.

3. Patient accepts data sharing to HCP office

- a. Patient checks email account and selects link for "already have account"



- b. Sign in again to account and select OK to confirm sharing (and again in popup)



Instructions continued on next page.....

c. View data sharing is now active

The screenshot shows a web application interface titled "Share My Data". At the top, there is a navigation bar with links for Home, Reports, Profile, Devices, and Settings. A success message in a green box states: "SUCCESS Data sharing request completed. You are now sharing your data with SOUTHPOLEDIABETESCLINIC." Below this, a table lists the offices with which data is shared. The table has columns for NAME, STATUS, and SHARING DATE. One entry is visible: SOUTHPOLEDIABETESCLINIC, with a status of "Sharing" and a sharing date of "03/20/2020". A link "Add data sharing to an Accu-Chek Connect online office account" is also present.

NAME	STATUS	SHARING DATE
SOUTHPOLEDIABETESCLINIC	Sharing	03/20/2020

4. Patient installs Connect App on mobile phone

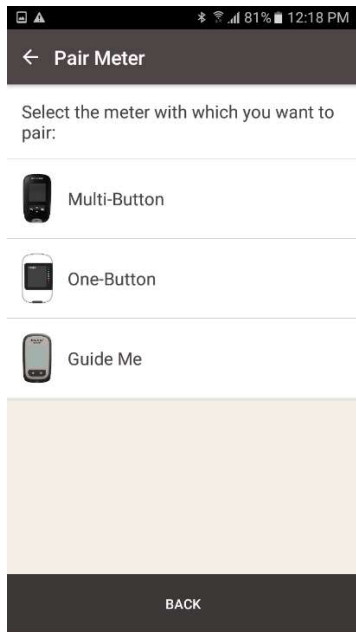
- Turn on Bluetooth in phone Settings (and WiFi if no phone plan)
- Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
- Follow start up instructions for online account
 - Login to Connect Online personal account (username/password)
 - View confirmation page showing logged into correct account

The screenshot shows the login screen of the Accu-Chek Connect app. The title is "Online Account". It prompts the user to "ENTER YOUR ACCU-CHEK CONNECT CREDENTIALS". There are two input fields: "Username" and "Password", both marked as "Value required". Below these fields is a "Create Account" button. Further down, there is a toggle switch for "Send photos only when on Wi-Fi to prevent data usage charges." and a note: "Note: Your historical data will be sent to your online account. New data will be sent when it is saved." At the bottom is a "LOGIN" button.

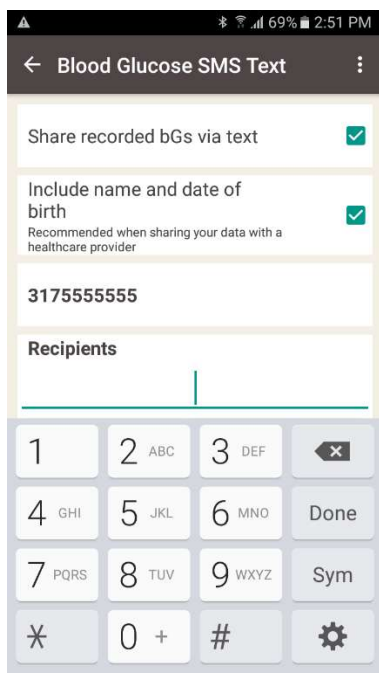
The screenshot shows the confirmation screen of the Accu-Chek Connect app. The title is "Online Account". It displays "Logged in as jenjoe01". Below this, there is a link "Go to Accu-Chek® Connect online." and a toggle switch for "Send photos only when on Wi-Fi to prevent data usage charges." which is currently turned on. A note states: "Note: Your historical data will be sent to your online account. New data will be sent when it is saved." At the bottom is a "LOGOUT" button.

Instructions continued on next page.....

- d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen

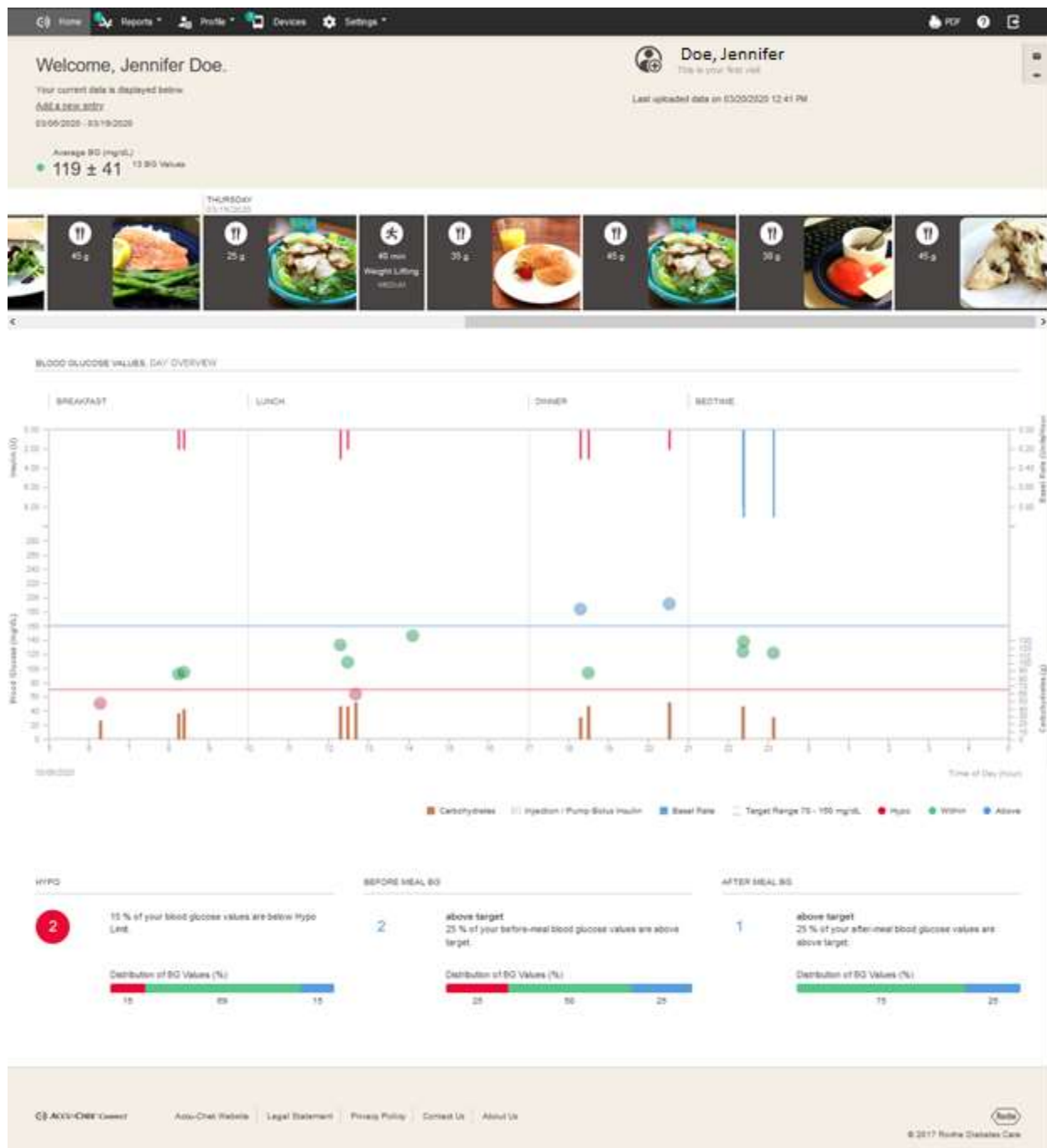


- e. *Optional feature: auto-text BG values directly to parent/caregiver/HCP*
 - i. *Setup: Data Sharing – Blood Glucose SMS Text*
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System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Personal Account Home Page: data from Connect App (logging BG, Carbs, food photos, Insulin, exercise)



Office Account Home Page showing alerts

Home

Patients

Office

Settings

Beam, JimPDF

SOUTHPOLEDIABETESCLINIC: Welcome, Jim Beam

Last Update 2020-03-20 12:27

PATIENT LIST IS UP TO DATE

Patients

Message CenterAdd PatientDisplay Options

LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS
<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>				
Doe	Joe	2005-01-01	100233	Multiple Daily Injections (MDI or ICT)	115 +/- 37 mg/dL	3.9	2020-03-19	
Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	
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Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	125 mg/dL	0.1	2017-09-10	--- --
Instant	Jonny	2005-01-01	281009	Multiple Daily Injections (MDI or ICT)				--- --

Total Number of Patients: 7

Patients per Page10

Invite

Pending

Shared Data

Broken

CGM Data Available

Hypo Frequency

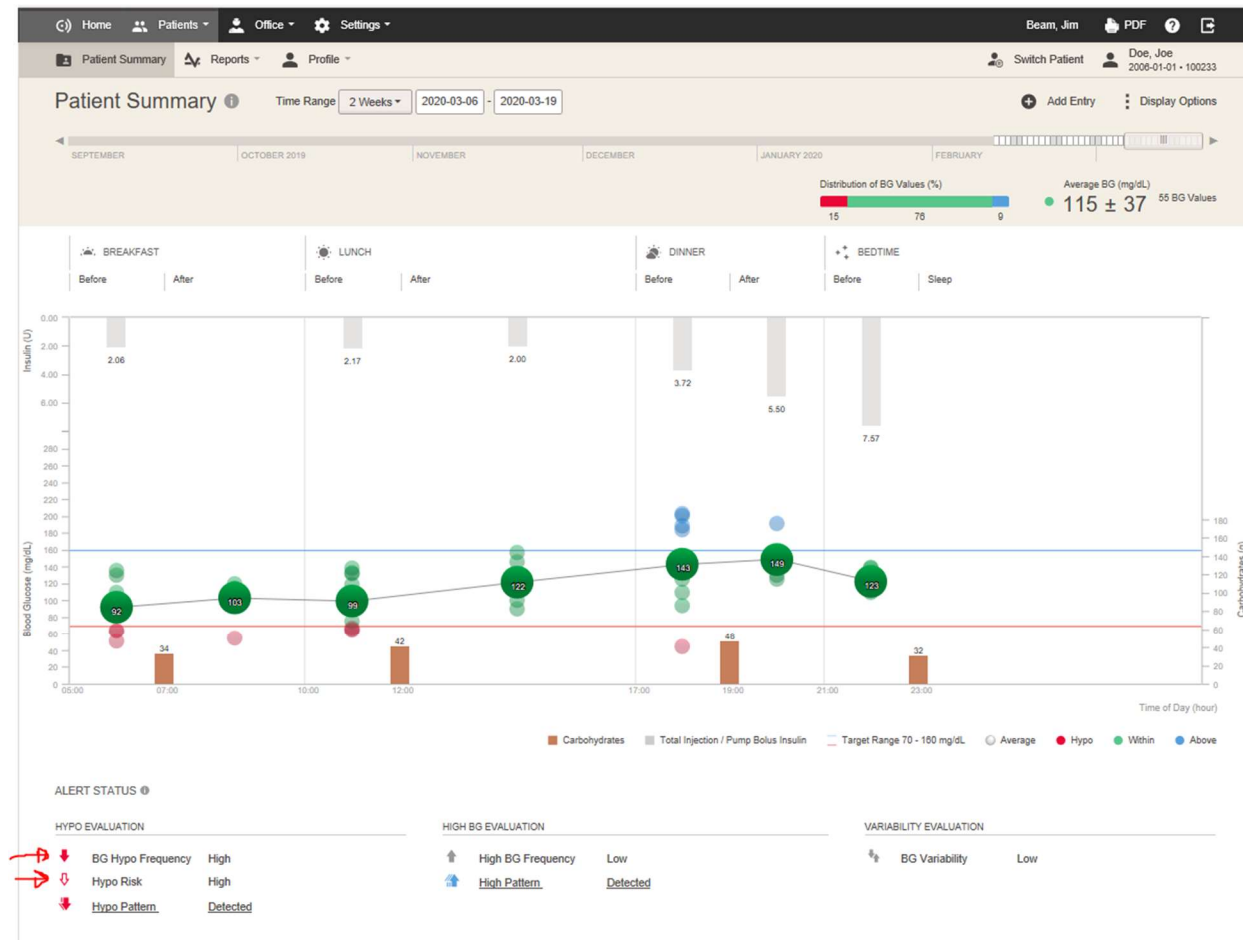
Hypo Risk

High BG Frequency

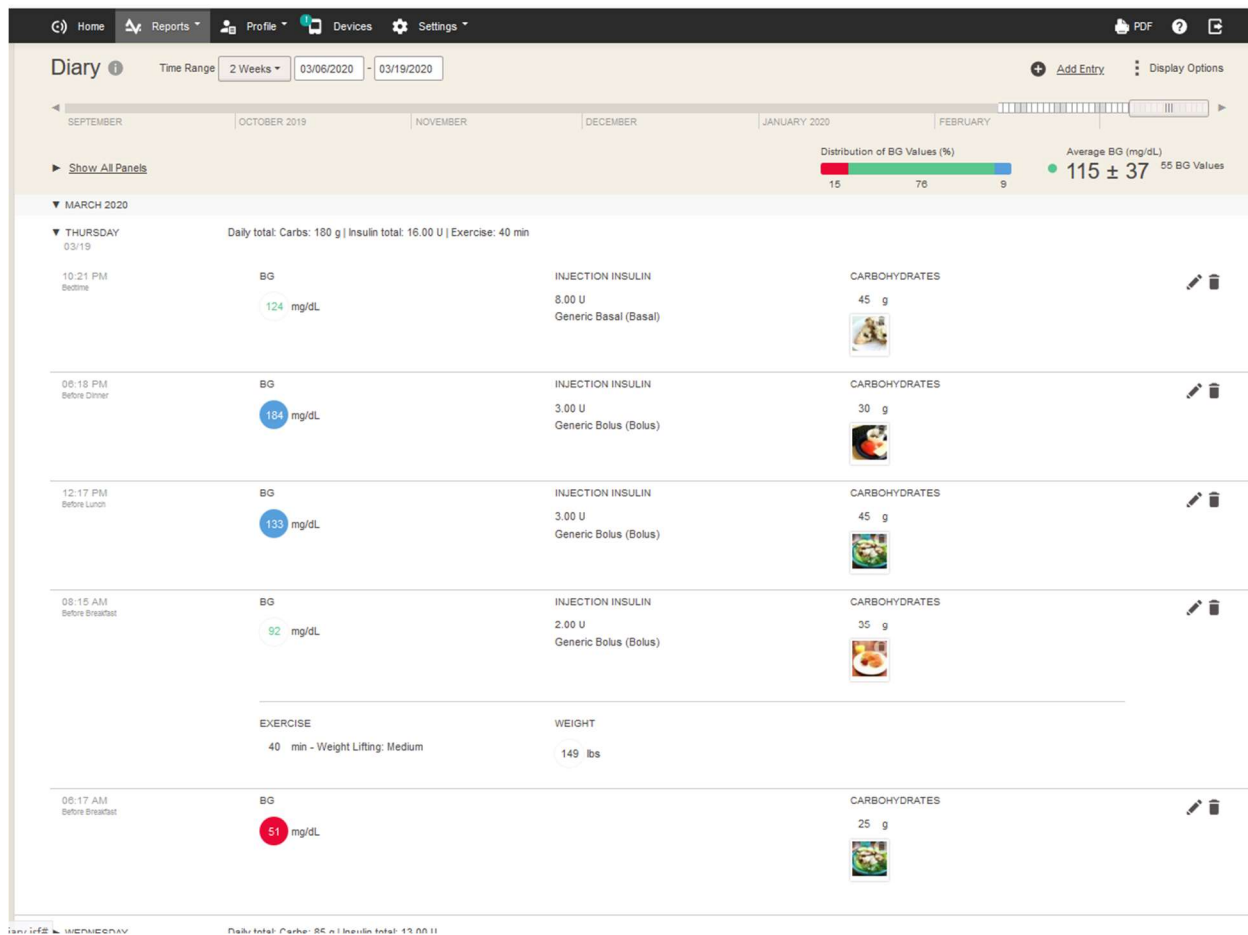
Variability

Edit

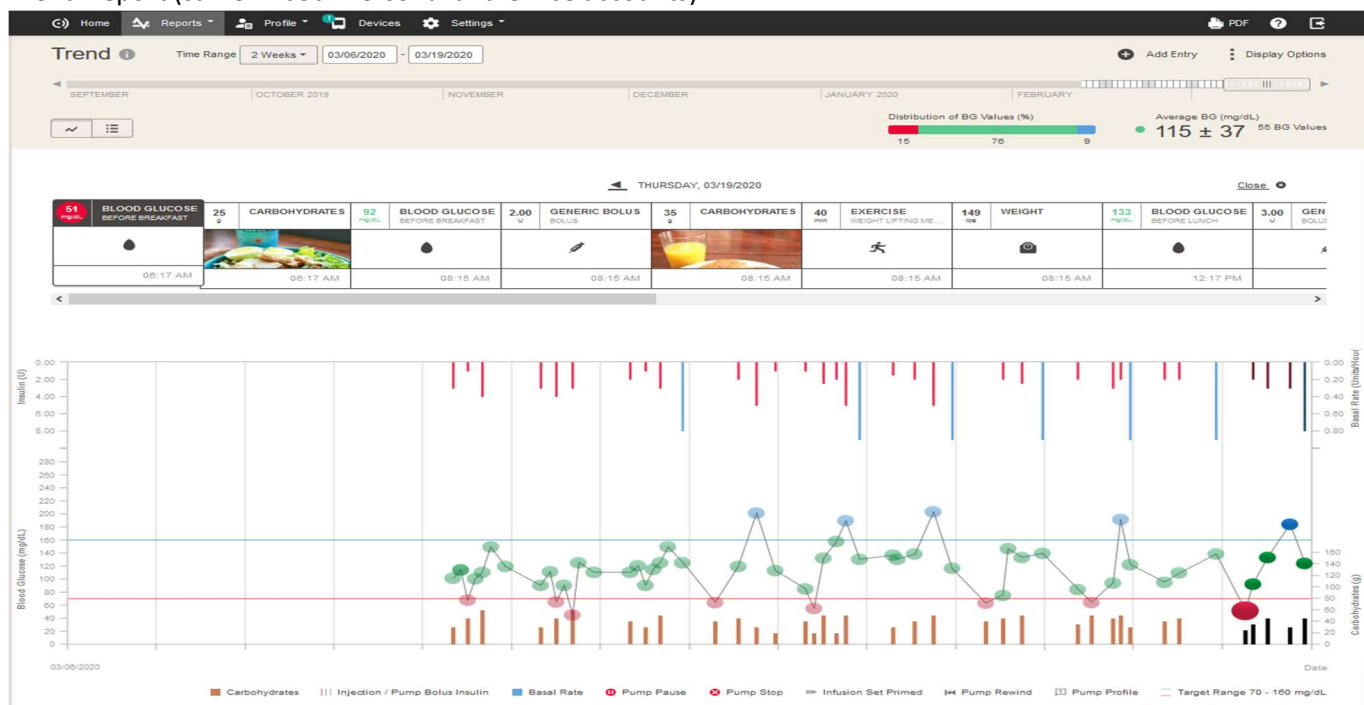
Office Account Patient Summary report showing alert status below graph:



Diary Report (same in both Personal and Office accounts):



Trend Report (same in both Personal and Office accounts):



Statistics Report (same in both Personal and Office accounts):

