Remote Patient Consults start with ensuring you and your patient are sharing data.

Overview of instructions for sharing data with pediatric patients 13 years and older.

(Detailed instructions to follow).

For the best outcome, the patient with their parent, and a member of the care team should do this workflow together during a clinical visit or over the phone together. The Healthcare Provider (HCP) should lead this data sharing process with the patient.

Note: The Accu-Chek Connect Online App and Portal are not intended for children under the age of 13 in the United States.

- 1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account. (if parent already has a personal Accu-Chek Connect Online account for child, skip to step 1d below).
 - a. Parent enters personal information to create account
 - b. Check email and select link or enter code manually to activate personal account
 - c. Unselect "use this account for me" and enter child's information Note: Parent will be about to login here to view child's information at any time
 - d. Parent gives the email of the parent's Personal Account to HCP. Patients email:
- 2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete child patient information with parent's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup
 - d. View new patient with indication that sharing request was sent
 - OR

If patient is already in the Accu-Chek Connect Online Account used by the HCP, the HCP searches for patient in their existing office account.

- a. Once the patient is found, HCP selects the "mail" icon to the left of the patient's name.
- b. HCP will confirm the information in the pop up and enter in the parents Personal Account email listed above in 1d, if not already listed
- c. The Patient will now receive an email to complete the data sharing process.
- 3. Step 2 now has sent an email to the Parents email from step 1d above. Parent accepts data sharing to HCP office
 - a. Parent checks the email account and selects link for "already have account"
 - b. Sign in again to account and select OK to confirm sharing (and again in popup)
 - c. View data sharing is now active

Instructions continued on next page......

4. Child (with parent assistance) installs Connect App on mobile phone

Note: The Accu-Chek Connect App is not intended for children under the age of 13 in the US.

- a. Turn on Bluetooth in phone Settings (and Wi-Fi if no phone plan)
- b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
- c. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account
- d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen
- e. Optional feature: auto-text BG values directly to parent/caregiver/HCP
 - i. Setup: Data Sharing Blood Glucose SMS Text
 - ii. Select check boxes and add phone number directly or from contacts

System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Instructions continued on next page.....

- 1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account
 - a. Parent enters personal information to create account

6) ACCU-CHEK Connect			United States	English (US) 🗸	0
Person with Diabetes Registration Register now. Creating an Accu-Chek Connect online account is quick, easy, and free.					
register new, creating an recommende connectionane account as quice, easy, and ince-					
First Name*		Username*		0	
Jenefer]	jenjoey01			
Last Name*		Password*		0	
Doe]	•••••			
Email Address*		Confirm Password*			
jandoe1976test+jennifer@gmail.com]				
		Security Word		0	
		myconnect			
		I am at least 21 years old.			
		START YOUR REGISTRATION			
				Required Field	

b. Check email and select link to confirm email and activate personal account

G) Home 🗛 Reports * 🎥 Profile * 📮 Devices 🏘 Settings *	🗎 PDF 🕜 🕒
ACTIVATE YOUR ACCOUNT An email was sent to janedoe1976test-jeff@gmail.com. Click on the activation link in the email within 24 hours. Otherwise the link will expre. The activation code provided in the email can be entered below. Besend the activation information. Activation Code	
NEXT	

c. Unselect "use this account for me" and enter child's information

G) Home 🗛 Reports * 🍰 Profile * 🔲 Devices 🏟 Settings *	┢ PDF	0	E
COMPLETE PERSON WITH DIABETES INFORMATION			
Enter the person with diabetes data. It is not possible to use this account without this information.			
First Name* Joe			
Last Name* Doe			
Person with Diabetes Account			
OPTIMIZE THE SITE FOR ME			
Date of Birth* 2006 V January V 1			
Add additional details			
Roche may contact me periodically to obtain customer satisfaction feedback, provide diabetes and product related information, or give me exclusive customer offers by email, me	ill, or telephone.		
	Required F	Field	
	SAVE CH	ANGES	•
C) ACCU-CHEK Connect ACCU-Chek Website Legal Statement Phacy Policy Contact Us About Us	© 2017 Roche Di	\sim	Care

Note: Parent will be able to login here to view child's information at any time

Instructions continued on next page......

- 2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete child patient information with parent's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup

(-)) Home 🔛	Patients • 📩 Office • 🔯 Settings •		Beam, Jim 🌓 PDF 🕜 🕒
Add Patie	nt		
PATIENT		ADDRESS AND CONTACT INFORMATION	
Title First Name* Middle Name Last Name* Suffix Gender Date of Birth* Patient ID Diabetes Type*	Joe Joe Doe Suffix O Female (*) Male (> Unknown) 2006 (*) January (*) (1) 100233	INTERPATIENT TO SHARE DATA Confirm the following information. Data sharing request will be sent to: Patient Doe, Joe Email* junedoos 1976test-ijernnfer@gmail.cc Date of Birch: 2008-01-01 Country' Antarctica Email junedoos 1976test-ijernnfer@gre Home Phone	~
	□ Diet	Mobile Phone	
Therapy Type*	Det Det Exercise Cral Medication Insulin Basal / Bolus (Long-Acting : Multiple Daily Injections (MC Non-Insulin Injection Other		* Required Field
		년 😽 Sen	d data sharing request? CANCEL SAVE
C) ACCU-CHEK Con	wer Accu-Chek Products Accu-Chek Website	Legal Statement Privacy Policy Contact Us About Us Link to Product Registration	(Techa) © 2017 Roche Diabetes Care

d. View new patient with indication that sharing request was sent

<u>SOU</u>	THPOLEDIABETESCLINIC: Welcome, Jim Beam	L				SUCCESS Patient was created and da	ta sharing req	uest has been sent.		
Pa	tients					Messa	ge Center	Add Patient	Display O)ption
	LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS A	
-	Bearch	Search	2000-01-01	Search 200101	No Entry Multiple Daily Injecti		4.2	2020-02-13	↓ 0	
	Combo	Curt	1990-01-01	ABC-212111	(MDI or ICT)	134 +/- 65 mg/dL	4.8	2017-09-10		
8	Doe	Jane	1976-07-04	100208	Multiple Daily Injecti (MDI or ICT)	ions 108 +/- 33 mg/dL	0.8	2018-09-21		
	Doe	Joe	2008-01-01	100233	Multiple Daily Injecti (MDI or ICT)	ions				
1	Doe	Jon	1976-07-04	100201	Diet, Oral Medicatio Exercise	n, 146 mg/dL	0.1	2018-10-18		
••	Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injecti (MDI or ICT)	ions 125 mg/dL	0.1	2017-09-10		
8	Instant	Jonny	2005-01-01	281009	Multiple Daily Inject (MDI or ICT)	ons				
Total	Number of Patients: 7					Patients per Pag	e 10 v			1

Instructions continued on next page.....

a. HCP searches for existing patient already in the system.

6)	Home 🚉 Patients 🔹 🚨 C	Office 🔹 🏩 Settings 👻			MR Ernes	t Harvey	🔓 PDF ? 🕞
MYH	OMEOFFICE: Welcome, Ernest Harv	<u>ey.</u>				Last Update	9 03-30-2020 10:04 AM
							IT LIST IS UP TO DATE
Pa	atients			e Message	Center 🕂 A	dd Patient	Display Options
	LAST NAME	FIRST NAME	DATE OF PATIENT BIRTH ID	AVEF THERAPY BG + TYPE SD		MOST RECENT DATA	ALERTS A
	Harvey	Тгасу	Search	No Er 🔻			
	Harvey	Tracy	08-15- 1916	Exercise			🖍
Total	I Number of Patients: 2			Patients per Page	10 •		₹1 ►
STAR	RT USING DEVICES	Pending Shared Data	것 Broken 🛛 🖡 Hypo Fr	equency 👌 Hypo F	tisk 🛉 High BG	Frequency	🔩 Variability 🎤 Edit
	pload data from an Accu-Chek device		nect online, download a	nd install the Accu-C	hek Connect dev	ice link on yo	ur computer. The
insta	allers available for download cannot be						
	Download the software to your co		our patient's device to sing the data.	art (3	Start allowing you.	your patient	to share data with
	(\cdot)						

b. HCP selects the "mail" icon to the left of the patient's name.

🤆) Home 🏩 Patients 🔭 🚊 🤇	ffice 🔹 🏠 Settings 👻	MR Ernest Harvey	🚔 PDF 💡 🖻
MYHOMEOFFICE: Welcome, Ernest Harv	29.	Last Upda	ate 03-30-2020 10:04 AM
		PATI	ENT LIST IS UP TO DATE
Patients	Message Center	+ Add Patient	Display Options
LAST NAME Harvey Harvey Total Number of Patients: 2	INVITE PATIENT TO SHARE DATA Confirm the following information. Data sharing request will be sent to: Patient Harvey, Tracy Email* Date of Birth 08-15-1916	MOST STS / RECENT Y DATA	• ALERTS A
START USING DEVICES	CANCEL	ligh BG Frequency	🍬 Variability 🅜 Edit
To upload data from an Accu-Chek device installers available for download cannot be	via the computer to Accu-Chek Connect online, download and install the Accu-Chek Co used on mobile devices.	onnect device link on	your computer. The
Download the software to your of	mputer. Connect your patient's device to start 3 Str downloading the data.	art allowing your patie u.	nt to share data with
(·)	Ť		

c. HCP confirms information in pop up, and if necessary types in the parent's account email address listed in Step 1d, and selects "Send"

(c)) Home 🚉 Patients 🔭 🔔 (ffice 🛪 🏟 Settings 🛪	MR Ernest Harvey 💧 PDF ? 💽
MYHOMEOFFICE: Welcome, Ernest Harv	<u>×</u>	Last Update 03-30-2020 10:04 AM
Patients	Message Center	Add Patient Display Options
LAST NAME Harvey	INVITE PATIENT TO SHARE DATA Confirm the following information. Data sharing request will be sent to: Patient Harvey, Tracy	MOST STS / RECENT Y DATA I ALERTS A
Harvey	Email' <u>tharvey@pei.com</u>	/
Total Number of Patients: 2	Date of Birth 08-15-1916	< 1 →
😭 Invite	CANCEL SEND	ligh BG Frequency 🍕 Variability 💉 Edit
START USING DEVICES		
To upload data from an Accu-Chek device installers available for download cannot be	via the computer to Accu-Chek Connect online, download and install the Accu-Chek Co used on mobile devices.	onnect device link on your computer. The
Download the software to your co	mputer. 2 Connect your patient's device to start 3 Sta downloading the data.	art allowing your patient to share data with u.
()	•	

- d. HCP has now sent an email to the patient. The patient will follow instructions in email to complete the sharing of data process outlined in the Step 3 below.
- 3. Parent accepts data sharing to HCP office
 - a. Parent checks email account and selects link for "already have account"

÷		1 of 287	<	>	¢
	Jim Beam (SOUTHPOLEDIABETESCLINIC) has invited you to share data on Accu-Chek® Connect online. > Interx			ē	ß
*	global.accu-chekconnect@rochedc.com via amazonses.com to jaxedoe197/deast-jexnifer *	12:27 PM (0 minutes ago)	☆	*	:
	The healthcare professional of Jim Beam has invited you to share your data with them. To start sharing data, click on the following link.				
-1	If you already have an Accu-Chek Connect online account, select https://www.democonnectonline.com/uil/2/personal/profile/share_data.jsf?/m/tationid=eba3ica3-4bdi-4c50-a3ic-a34bdicc5071.				
	If you do not have an Accu-Chek Connect online account yet, create your account first: https://www.democonnectonline.com/ui/v2/personal/profile/share_data/st?invitationId=eba3fca3-dbdf-4c50-a3fc-a3dbdfcc5	071			
	If the invitation has expired (after 2020/06/18) you can send an invitation to your healthcare professional: SOUTHPOLEDIABETESCLINIC.				
	If you are not Joe Doe ignore this invitation. If you are not the intended recipient, contact the sender and delete the message.				
	• Reply • Forward				

b. Sign in again to account and select OK to confirm sharing (and again in popup)

G) Home 🔩 Reports * 🍙 Profile * 🎧 Devices 🗱 Bellings *	🎂 por 🤣 🖻
Share My Data	
INVEE Y COMPREM DATA SEMARED Comparison The satural status data mang adas with BIO/THPOLECHARCHEDCLERAGE and give the status data with BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also add under BIO/THPOLECHARCHEDCLERAGE on receive data. You will there be also ad	
CD ACCL-CHIX Cussor Accu-Chik Website Legal Blatement Private Policy Contact Us About Us	(Rache) © 2017 Roche Diabeles Care

Instructions continued on next page....

c. View data sharing is now active



- 4. Install Connect App on mobile phone
 - a. Mobile phone should be only approximately 1 or 2 inches apart from the meter
 - b. Turn on Bluetooth in phone Settings (and WiFi if no phone plan)
 - c. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
 - d. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account

₣ •: G 🛛 👫 🗟 📶 100% 🖥 5:55 PM	▲
← Online Account :	← Online Account :
ENTER YOUR ACCU-CHEK CONNECT CREDENTIALS	Logged in as jenjoe01
Username Value required	Go to Accu-Chek® Connect online.
Password Value required	Send photos only when on Wi-Fi to prevent data usage charges.
Create Account	Note: Your historical data will be sent to your online account. New data will be sent when it is saved.
Go to Accu-Chek® Connect online.	
Send photos only when on Wi-Fi to prevent data usage charges.	
Note: Your historical data will be sent to your online account. New data will be sent when it is saved.	
LOGIN	LOGOUT

Instructions continued on next page.....

- e. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen

•	≉ 😤 տ í 81% 🗎 12:18 PM
÷ 1	Pair Meter
Seleo pair:	ct the meter with which you want to
2000 2010	Multi-Button
	One-Button
	Guide Me
	BACK

- f. Optional feature: auto-text BG values directly to parent/caregiver/HCP
 - i. Setup: Data Sharing Blood Glucose SMS Text
 - ii. Select check boxes and add phone number directly or from contacts

A		≉ <u></u> ≋ . ⊪ 699	% 💼 2:51 PM
← Bloo	d Glucose	SMS Text	:
Share rec	corded bGs	via text	~
birth	ame and d		
3175555	555		
Recipien	ts		
			_
1	2 авс	3 DEF	×
4 сні	5 јкі	6 мно	Done
7 PQRS	8 тич	9 wxyz	Sym
*	0 +	#	\$

System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Personal Account Home Page: data from Connect App (logging BG, Carbs, food photos, Insulin, exercise)



Office Account Home Page showing alerts

SOUTHPOLEDIABETESCLINIC: Welcome, Jim B	eam.							odate 2020-03-20	
Patients					🔛 Messa	ge Center	Add Patient	Display O	ptior
	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS A	
Search Doe	Joe	2006-01-01	Search 100233	No Entry V Multiple Daily Injections (MDI or ICT)	115 +/- 37 mg/dL	3.9	2020-03-19	♦ 0	
Doe Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	• •	
Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 65 mg/dL	4.8	2017-09-10		
Coe Doe	Jane	1976-07-04	100208	Multiple Daily Injections (MDI or ICT)	106 +/- 33 mg/dL	0.8	2018-09-21		
Doe Doe	Jon	1976-07-04	100201	Diet, Oral Medication, Exercise	146 mg/dL	0.1	2018-10-18		
Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	125 mg/dL	0.1	2017-09-10		
Notant Instant	Jonny	2005-01-01	281009	Multiple Daily Injections (MDI or ICT)					
Total Number of Patients: 7					Patients per Page	e 10 ~		4	1

Office Account Patient Summary report showing alert status below graph:



Diary Report (same in both Personal and Office accounts):

Diary 🕕 Time R	ange 2 Weeks * 03/06/2020 -	03/19/2020			Add Entry Display Opt
SEPTEMBER	OCTOBER 2019	NOVEMBER	DECEMBER	JANUARY 2020 FEBRUARY Distribution of BG Values (%)	Average BG (mg/dL)
Show All Panels				15 76 9	 115 ± 37
MARCH 2020					
03/19	Daily total: Carbs: 180 g Insulii	n total: 16.00 U Exercise: 4	0 min		
10:21 PM Bedtime	BG		INJECTION INSULIN	CARBOHYDRATES	
	124 mg/dL		8.00 U	45 g	
			Generic Basal (Basal)	ði.	
06:18 PM Before Dinner	BG		INJECTION INSULIN	CARBOHYDRATES	1
beiore Dinner	184) mg/dL		3.00 U	30 g	£*
			Generic Bolus (Bolus)		
12:17 PM Before Lunch	BG		INJECTION INSULIN	CARBOHYDRATES	ĺ
Devie Landi	133 mg/dL		3.00 U	45 g	r.
			Generic Bolus (Bolus)		
08:15 AM Before Breakfast	BG		INJECTION INSULIN	CARBOHYDRATES	1
	92 mg/dL		2.00 U	35 g	
			Generic Bolus (Bolus)	3	
	EXERCISE		WEIGHT		
	40 min - Weight Liftin	g: Medium	149 lbs		
08:17 AM Before Breakfast	BG			CARBOHYDRATES	, M
	51 mg/dL			25 g	
	-				

Trend Report (same in both Personal and Office accounts):



Statistics Report (same in both Personal and Office accounts):

(c) Home K Patients * A Office * Settings *				Beam, Jim	PDF ?
Patient Summary Ar Reports - Profile -				Switch Patient	Doe, Joe 2006-01-01 • 100
Statistics ① Time Range 2 Weeks - 2020-03-06 - 2020-03-19				Add Entry	Display Opti
4					
SEPTEMBER OCTOBER 2019 NOVEMBER	DEC	MBER JANUARY 2020	FEBRUARY		
▼ Hide All Panels		Distribut	ion of BG Values (%)		BG (mg/dL) 1. 07 55 BG Va
		15	76	9 T15	± 37 55 BG Va
BG STATISTICS					
BLOOD GLUCOSE		BG TARGET RANGE			
Average (Total)	115 mg/	Target Ranges (mg/dL)	< 70	70 - 160	> 160
Standard Deviation	37 mg/	Percentages	15%	76%	9%
Lowest BG Value	45 mg/	Tests	8	42	5
Highest BG Value	203 mg/				
High BG Risk					
Hypo Risk	:				
Total Number of BG Values (Including HI/LO)					
Average Number of BG Values per Day, Including HI/LO					
V INSULIN AND CARES STATISTICS					
NSULIN		CARBOHYDRATES			
Average Total Daily Dose (TDD)	13.55	Total Number of Carbohydrates			
		Average Total Carbohydrates per Day			144
NON-PUMP INSULIN					
Short-Acting Insulin / Day	7.45 U 55				
Long-Acting Insulin / Day	6.10 U 48				
Other Insulin / Day	0.00 U				
Average Number of Bolus Insulin Injections (Rapid-Acting/Short-Acting Category) per Day	2.9				
Average Number of Basal Insulin Injections (Long-Acting Category) per Day	0.7				
Average Number of Insulin Injections (Premixed/Intermediate-Acting/Inhaled/Other Category) per Day	0.0				