Remote Patient Consults start with ensuring you and your patient are sharing data.

Overview of instructions for sharing data with pediatric patients 13 years and older.

(Detailed instructions to follow).

For the best outcome, the patient with their parent, and a member of the care team should do this workflow together during a clinical visit or over the phone together. The Healthcare Provider (HCP) should lead this data sharing process with the patient.

Note: The Accu-Chek Connect Online App and Portal are not intended for children under the age of 13 in the United States.

1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account. (if parent already has a personal Accu-Chek Connect Online account for child, skip to step 1d below).
    a. Parent enters personal information to create account
    b. Check email and select link or enter code manually to activate personal account
    c. Unselect "use this account for me" and enter child's information
    Note: Parent will be about to login here to view child's information at any time
    d. Parent gives the email of the parent's Personal Account to HCP. Patients email:_____

2. Health Care Provider adds new patient and sends invite
    a. HCP select create new patient from Office Account home screen
    b. Complete child patient information with parent's Personal Account email
    c. Select "Send data sharing request" and Save and Confirm email in popup
    d. View new patient with indication that sharing request was sent

    OR

    If patient is already in the Accu-Chek Connect Online Account used by the HCP, the HCP searches for patient in their existing office account.
    a. Once the patient is found, HCP selects the "mail" icon to the left of the patient's name.
    b. HCP will confirm the information in the pop up and enter in the parents Personal Account email listed above in 1d, if not already listed
    c. The Patient will now receive an email to complete the data sharing process.

3. Step 2 now has sent an email to the Parents email from step 1d above. Parent accepts data sharing to HCP office
    a. Parent checks the email account and selects link for "already have account"
    b. Sign in again to account and select OK to confirm sharing (and again in popup)
    c. View data sharing is now active

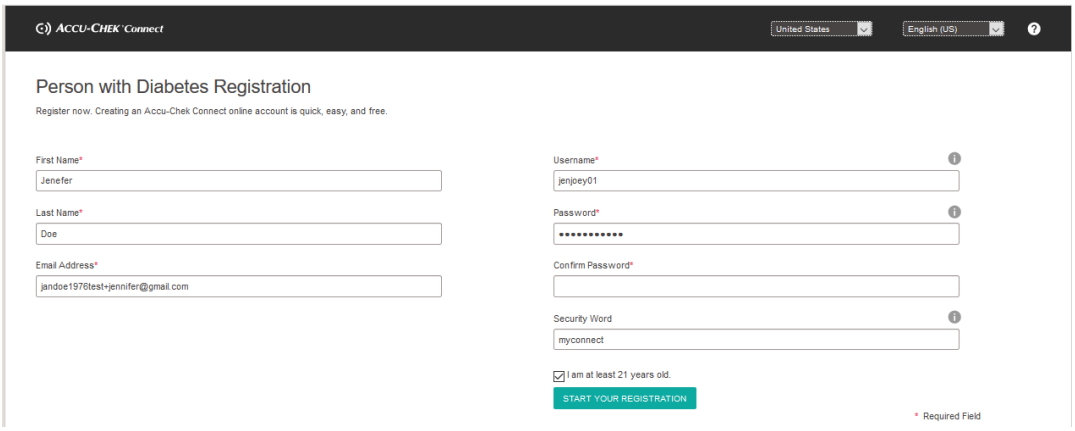
Instructions continued on next page…….

4. Child (with parent assistance) installs Connect App on mobile phone
   Note: The Accu-Chek Connect App is not intended for children under the age of 13 in the US.
   a. Turn on Bluetooth in phone Settings (and Wi-Fi if no phone plan)
   b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
   c. Follow start up instructions for online account
      i. Login to Connect Online personal account (username/password)
      ii. View confirmation page showing logged into correct account
   d. Pair Accu-Chek Blood Glucose meter
      i. Agree to let app use location (required for using Bluetooth)
      ii. Select the correct Accu-Chek meter
      iii. Follow step-by step instructions, selecting meter and entering security code
      iv. View any past meter data transferring on home screen
   e. Optional feature: auto-text BG values directly to parent/caregiver/HCP
      i. Setup: Data Sharing – Blood Glucose SMS Text
      ii. Select check boxes and add phone number directly or from contacts

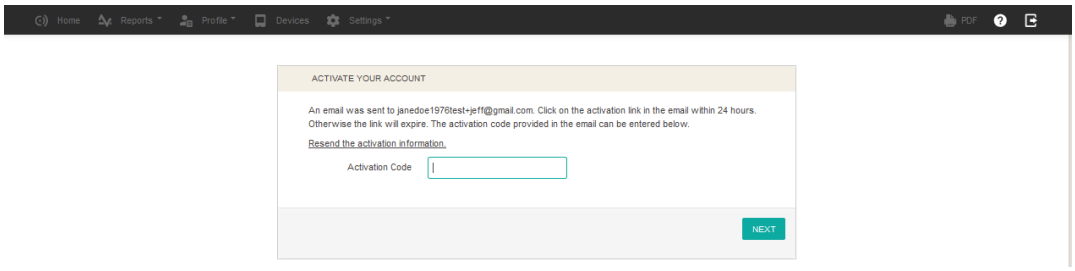
System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Instructions continued on next page…..

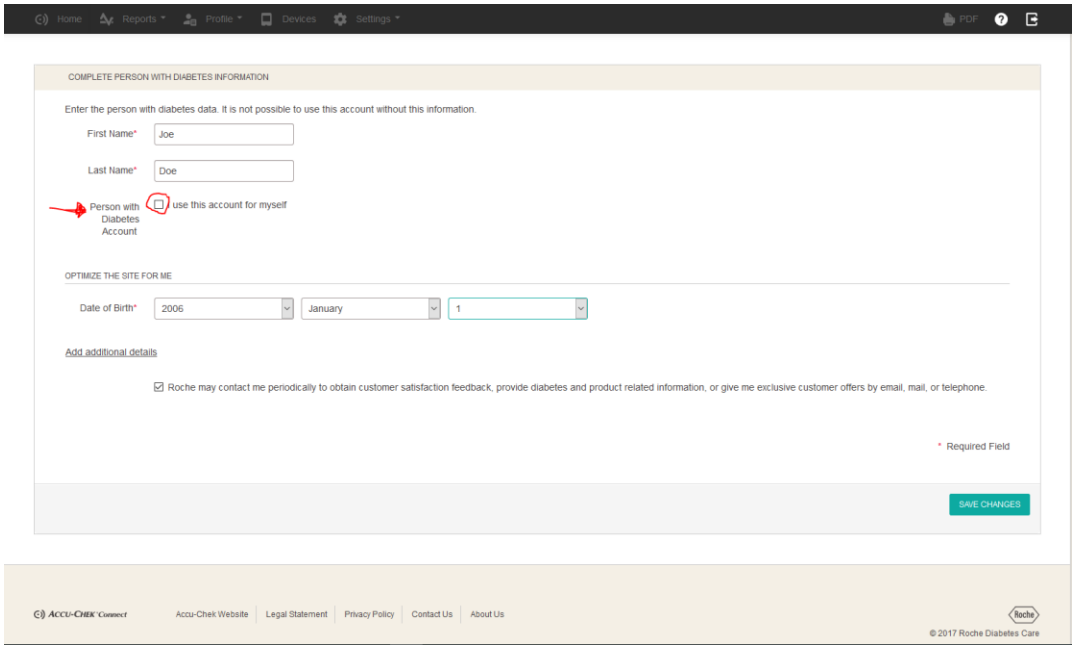
1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account
    a. Parent enters personal information to create account



    b. Check email and select link to confirm email and activate personal account



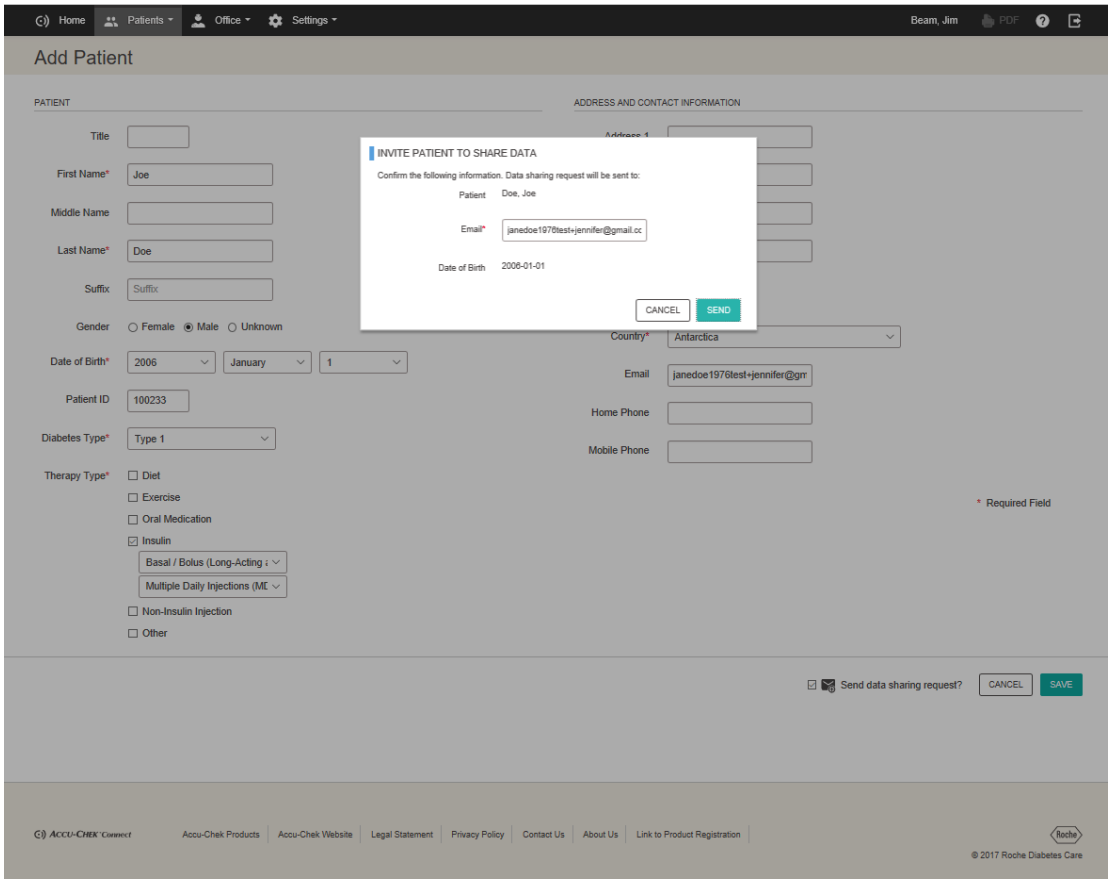
    c. Unselect "use this account for me" and enter child's information



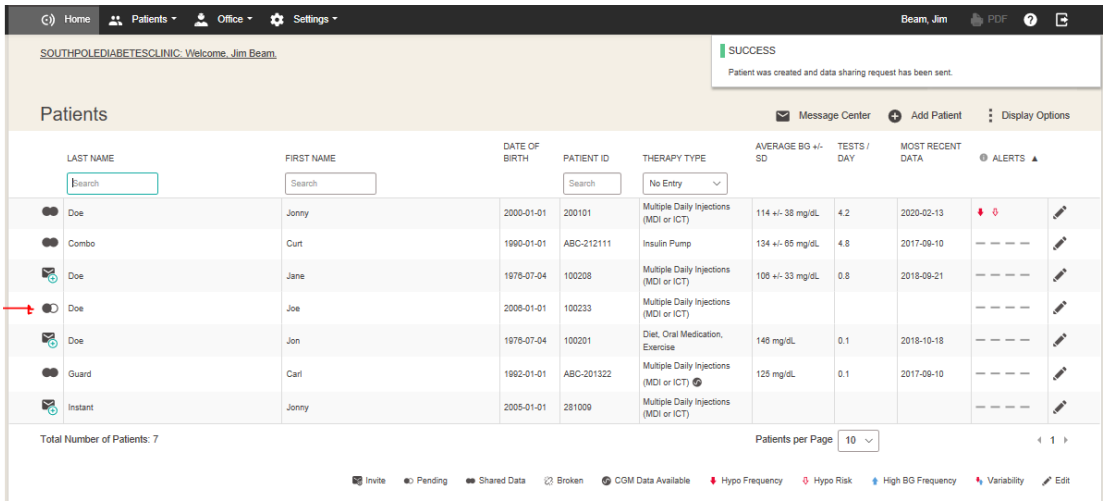
Note: Parent will be able to login here to view child's information at any time

Instructions continued on next page……

2. Health Care Provider adds new patient and sends invite
    a. HCP select create new patient from Office Account home screen
    b. Complete child patient information with parent's Personal Account email
    c. Select "Send data sharing request" and Save and Confirm email in popup



    d. View new patient with indication that sharing request was sent



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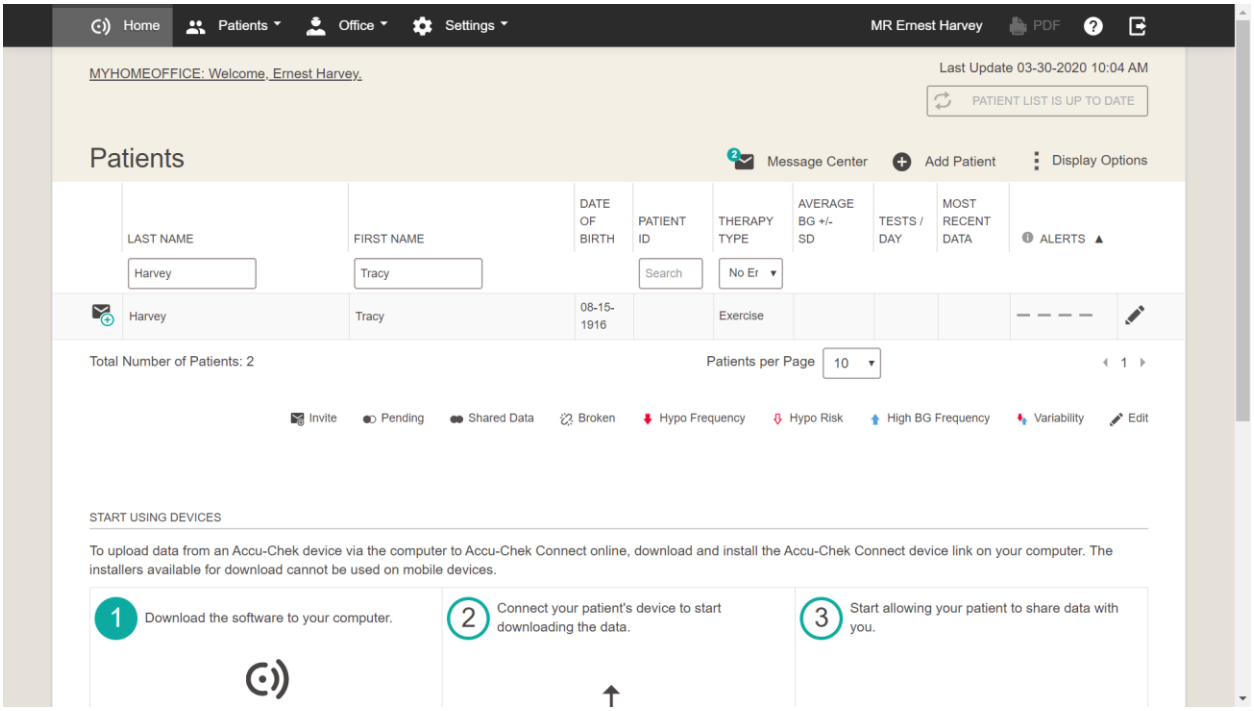
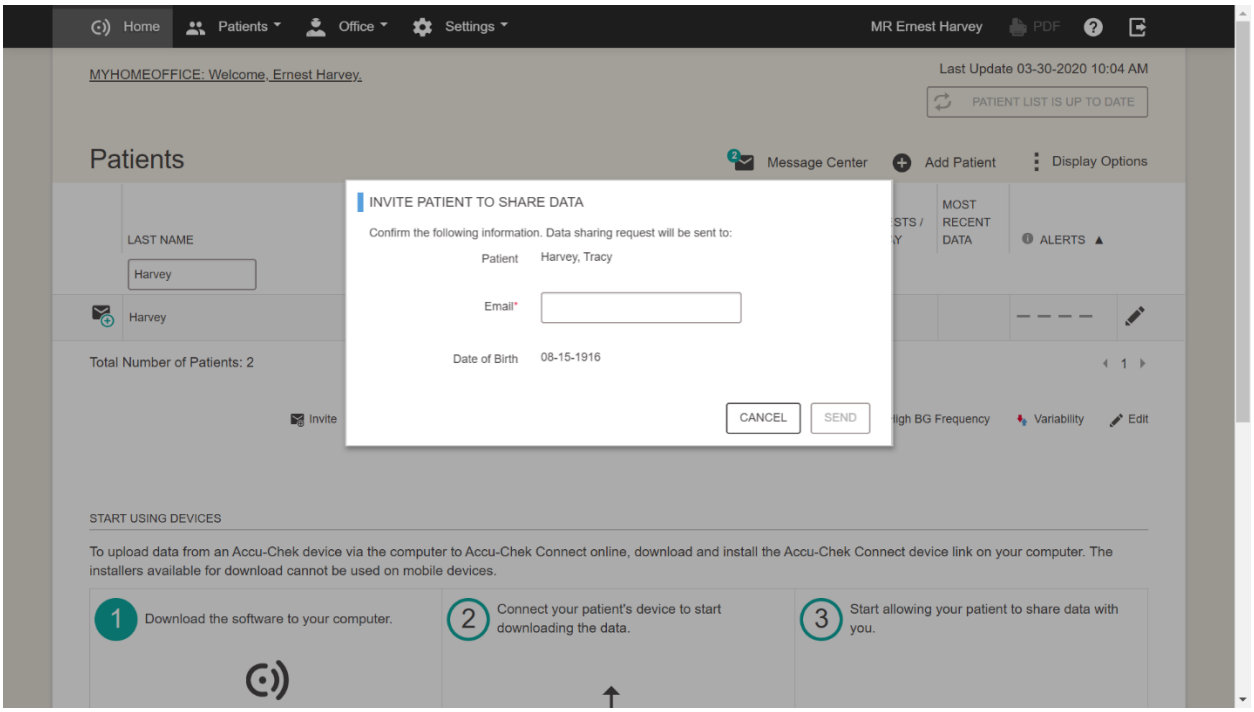
OR

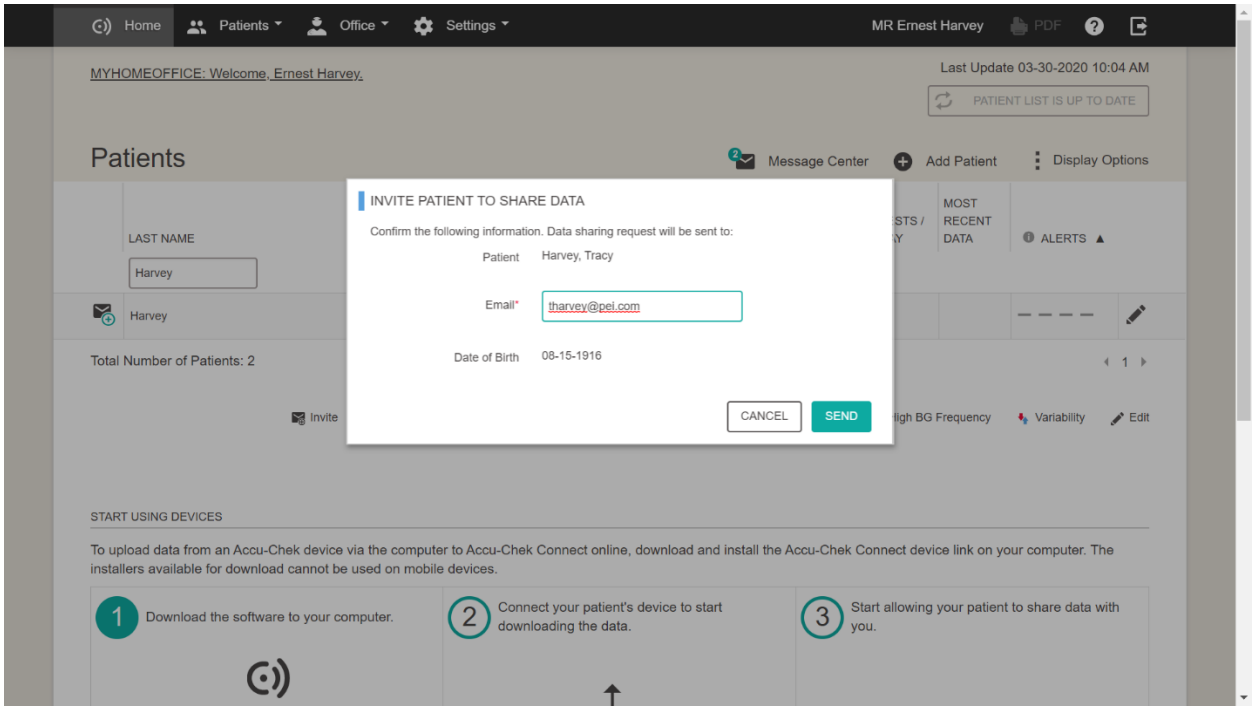
a. HCP searches for existing patient already in the system.



b. HCP selects the “mail” icon to the left of the patient’s name.

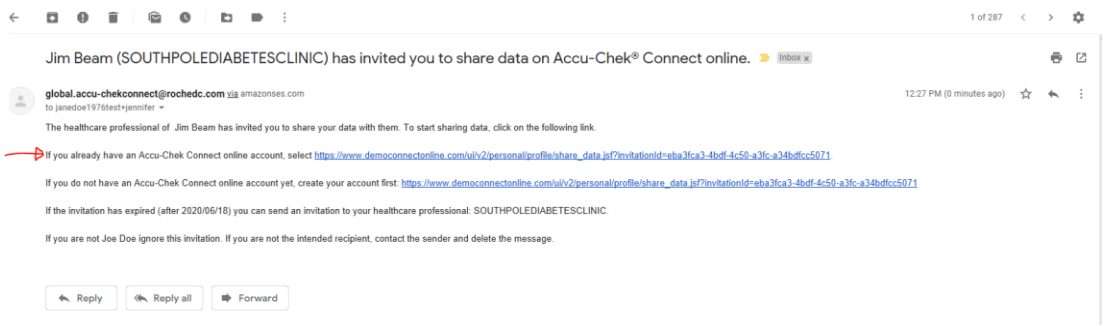


c. HCP confirms information in pop up, and if necessary types in the parent’s account email address listed in Step 1d, and selects “Send”

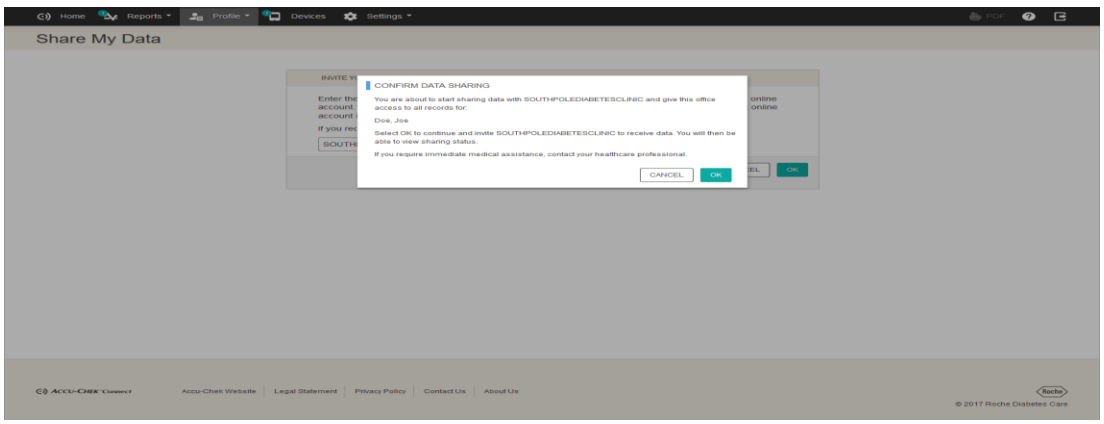


d. HCP has now sent an email to the patient. The patient will follow instructions in email to complete the sharing of data process outlined in the Step 3 below.

3. Parent accepts data sharing to HCP office
   a. Parent checks email account and selects link for “already have account”



   b. Sign in again to account and select OK to confirm sharing (and again in popup)



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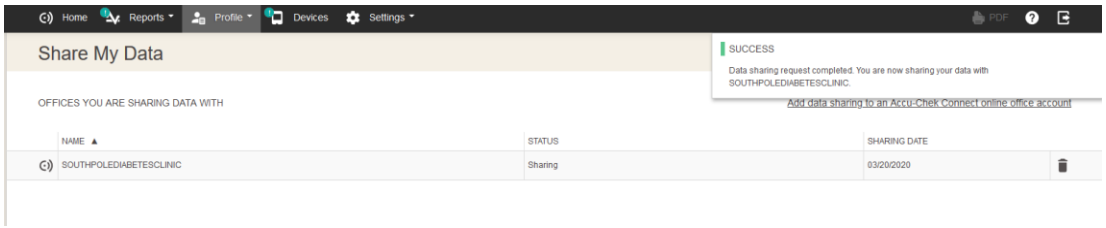
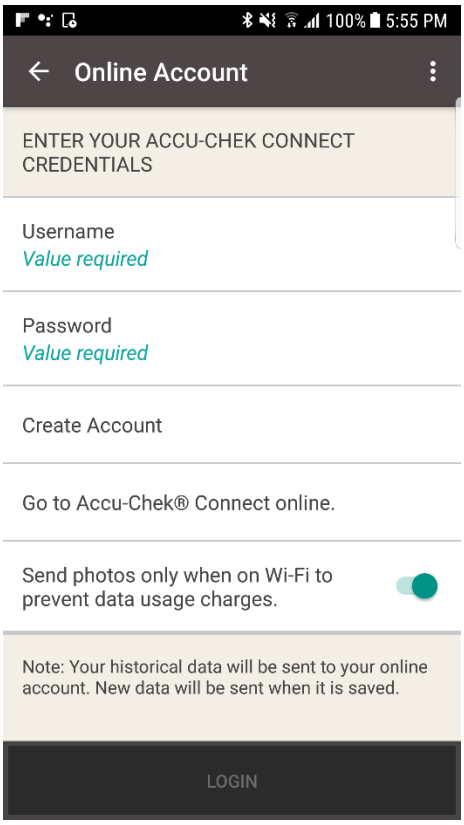
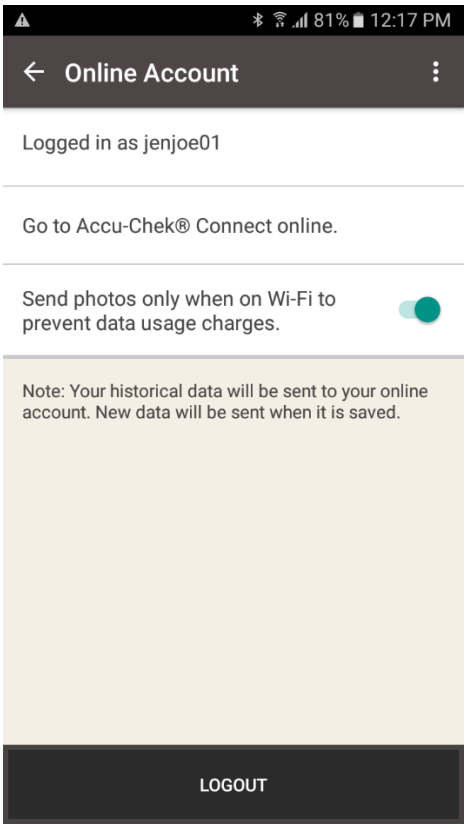
c. View data sharing is now active



4. Install Connect App on mobile phone
    a. Mobile phone should be only approximately 1 or 2 inches apart from the meter
    b. Turn on Bluetooth in phone Settings (and WiFi if no phone plan)
    c. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
    d. Follow start up instructions for online account
        i. Login to Connect Online personal account (username/password)
        ii. View confirmation page showing logged into correct account





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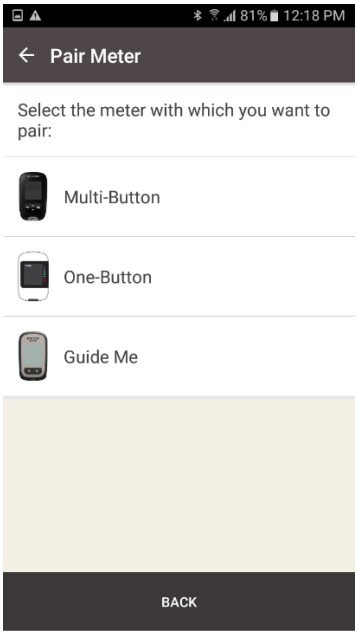
e. Pair Accu-Chek Blood Glucose meter
   i. Agree to let app use location (required for using Bluetooth)
   ii. Select the correct Accu-Chek meter
   iii. Follow step-by step instructions, selecting meter and entering security code
   iv. View any past meter data transferring on home screen



f. Optional feature: auto-text BG values directly to parent/caregiver/HCP
   i. Setup: Data Sharing – Blood Glucose SMS Text
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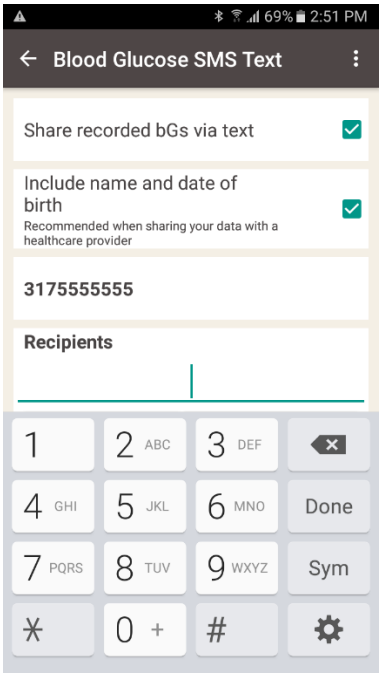
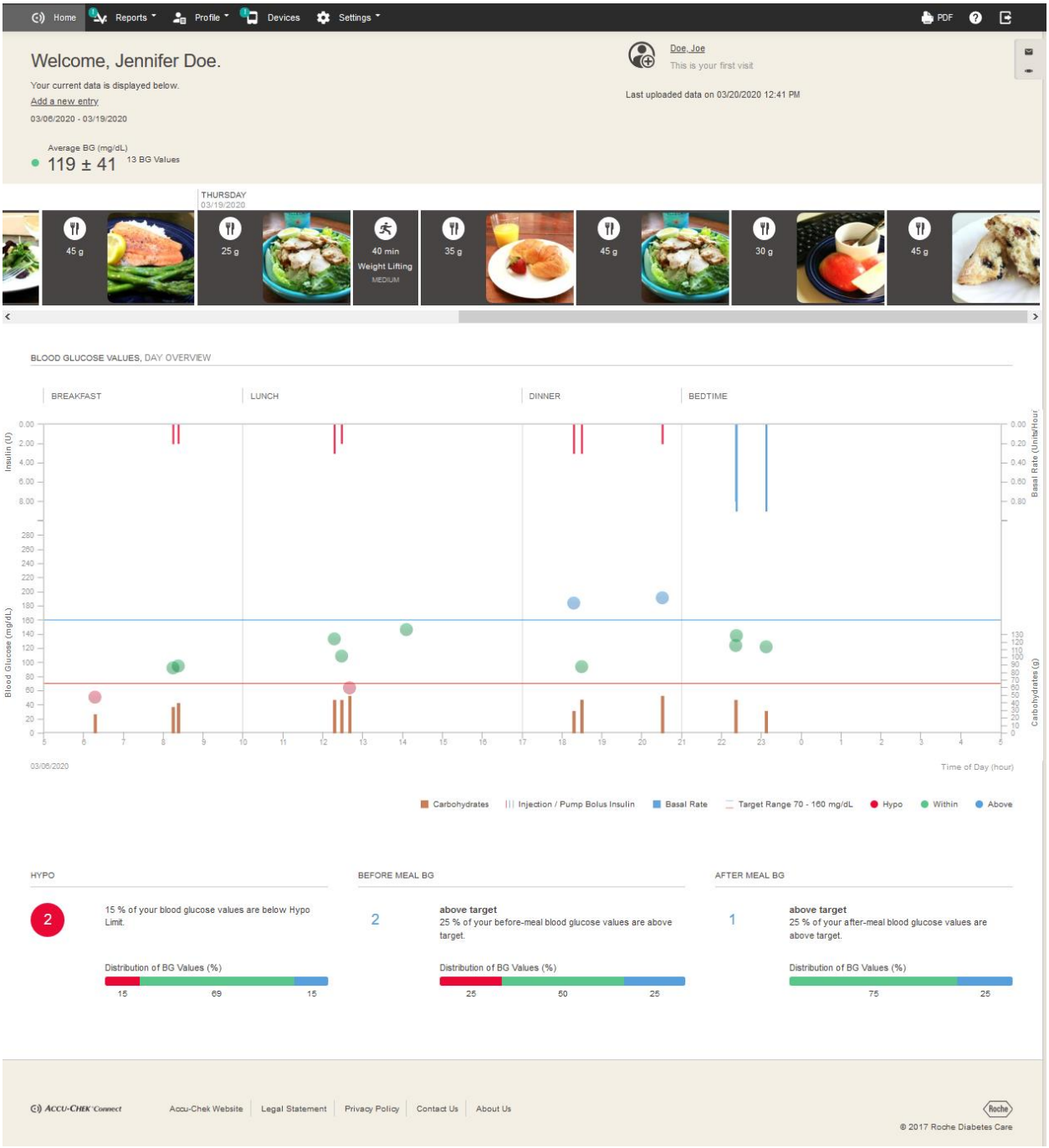
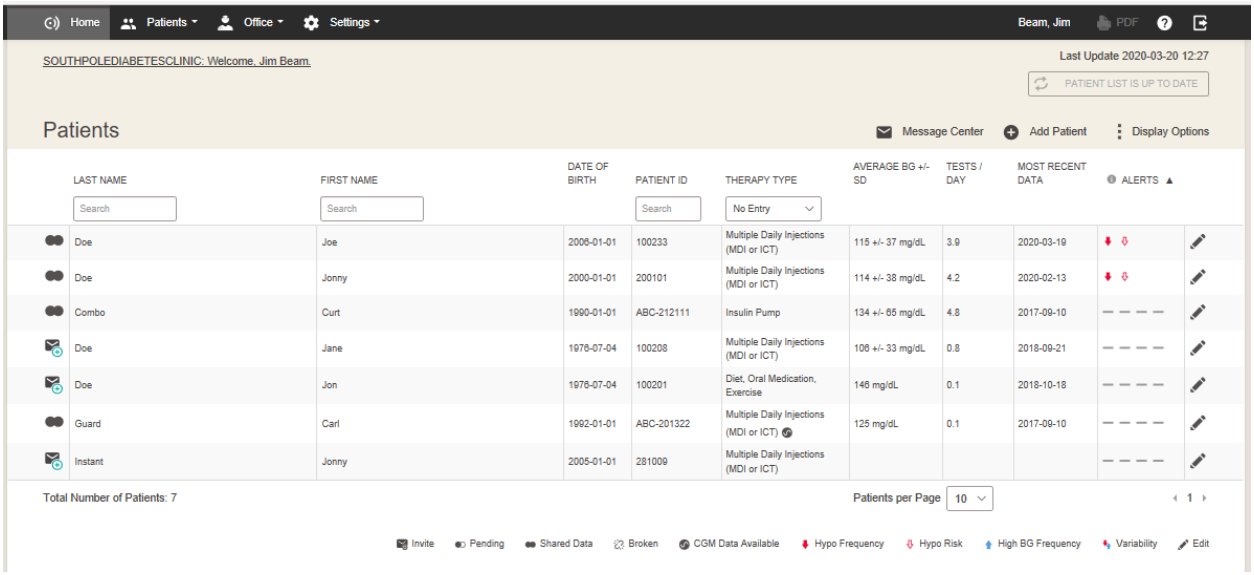


System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

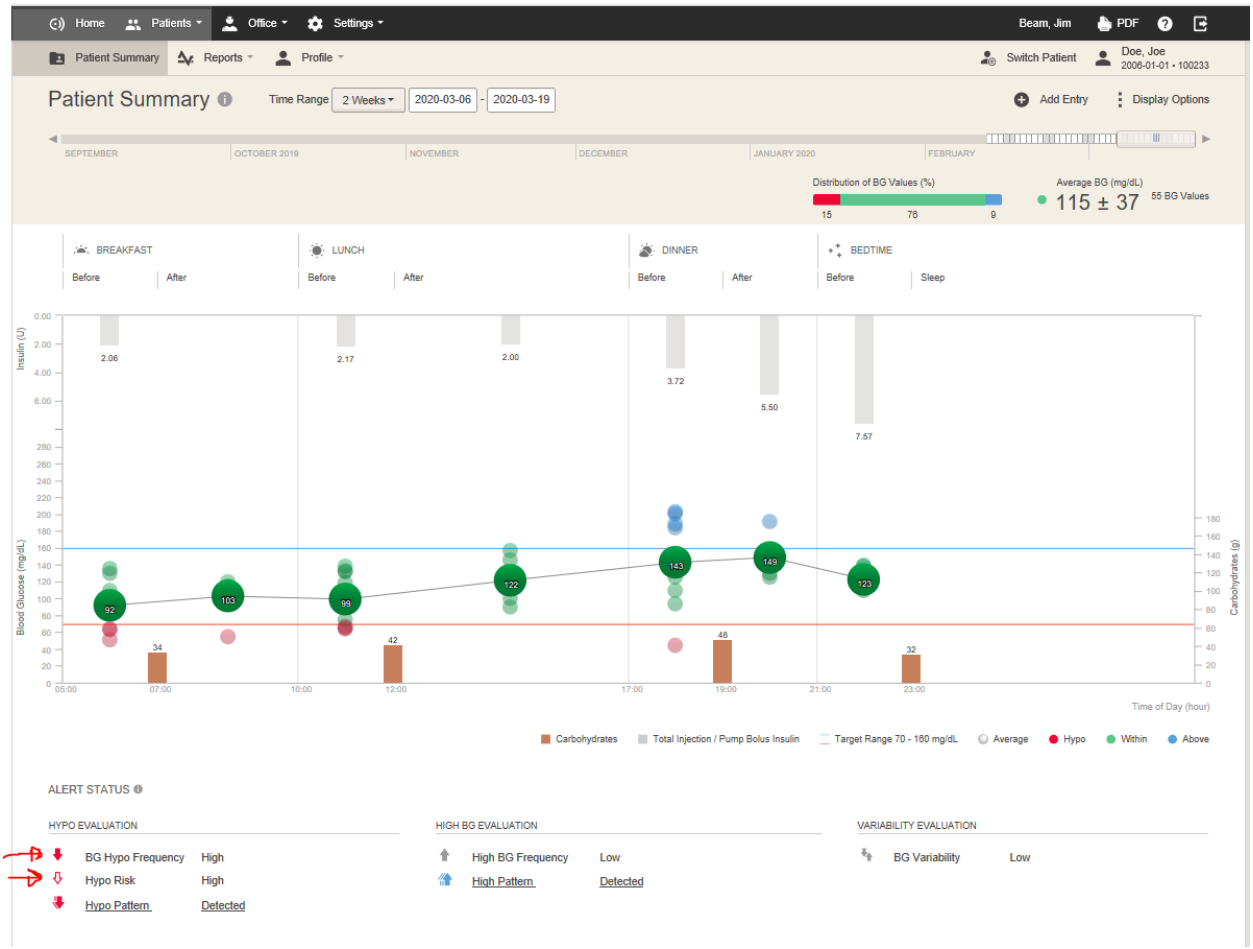
Personal Account Home Page: data from Connect App (logging BG, Carbs, food photos, Insulin, exercise)



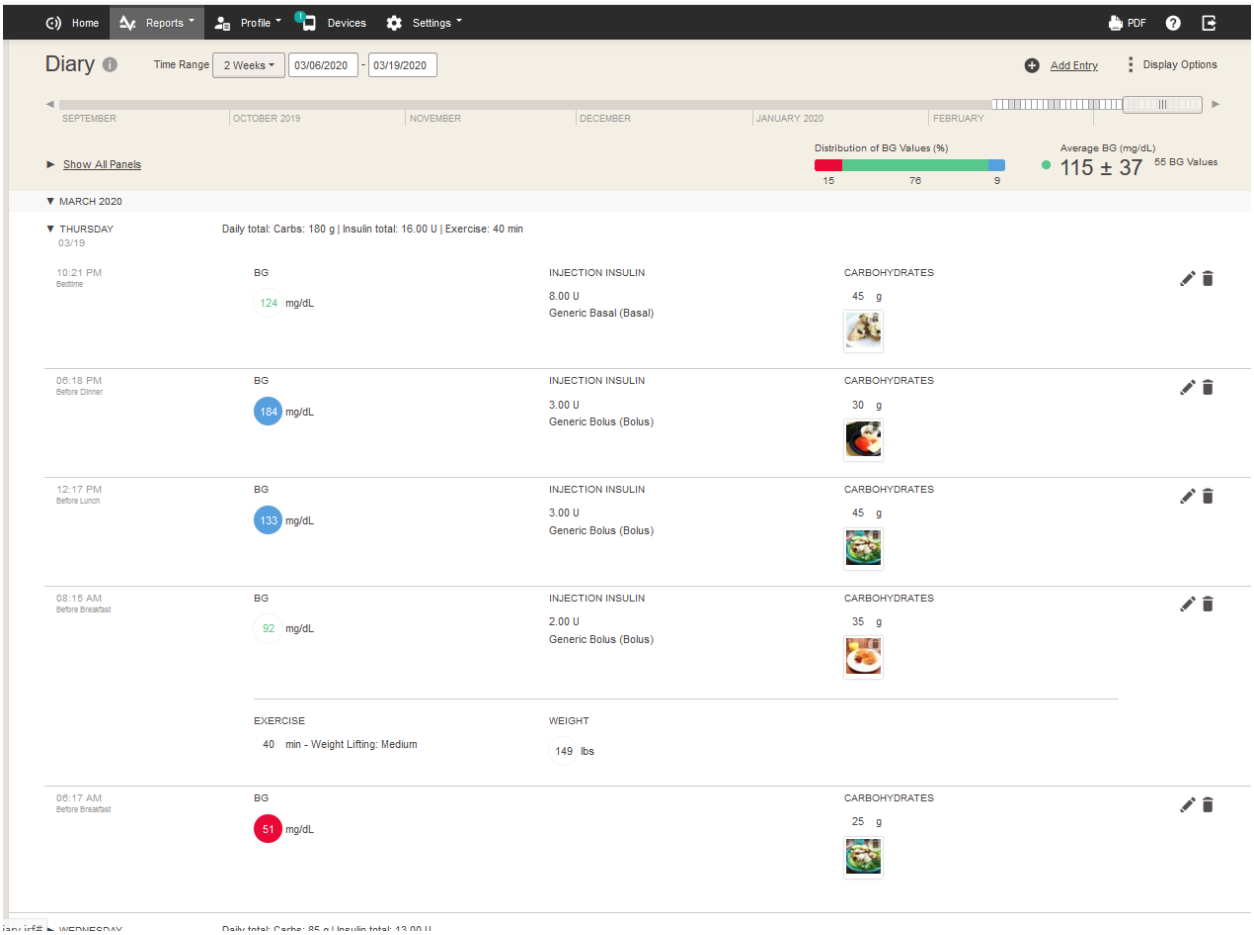
Office Account Home Page showing alerts



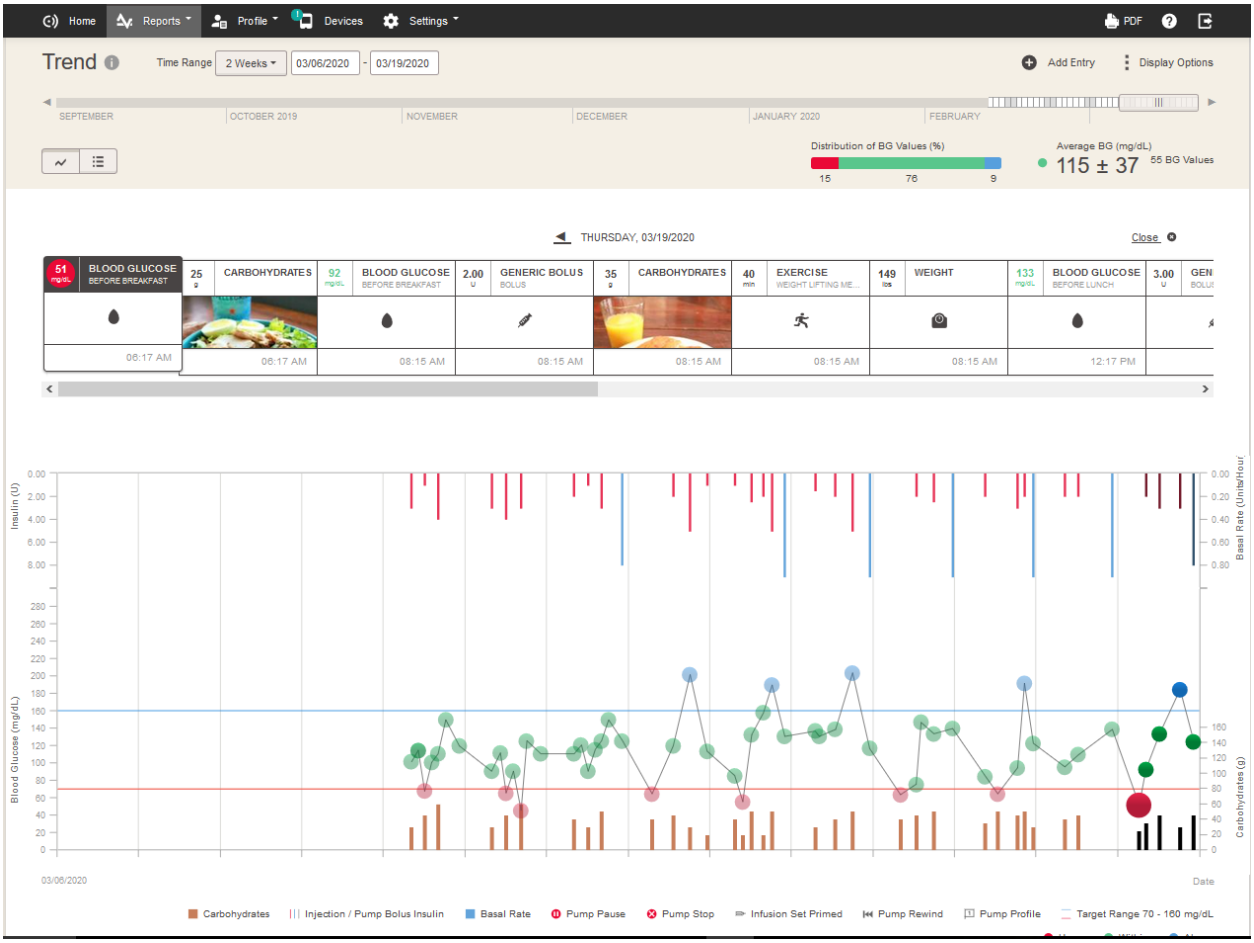
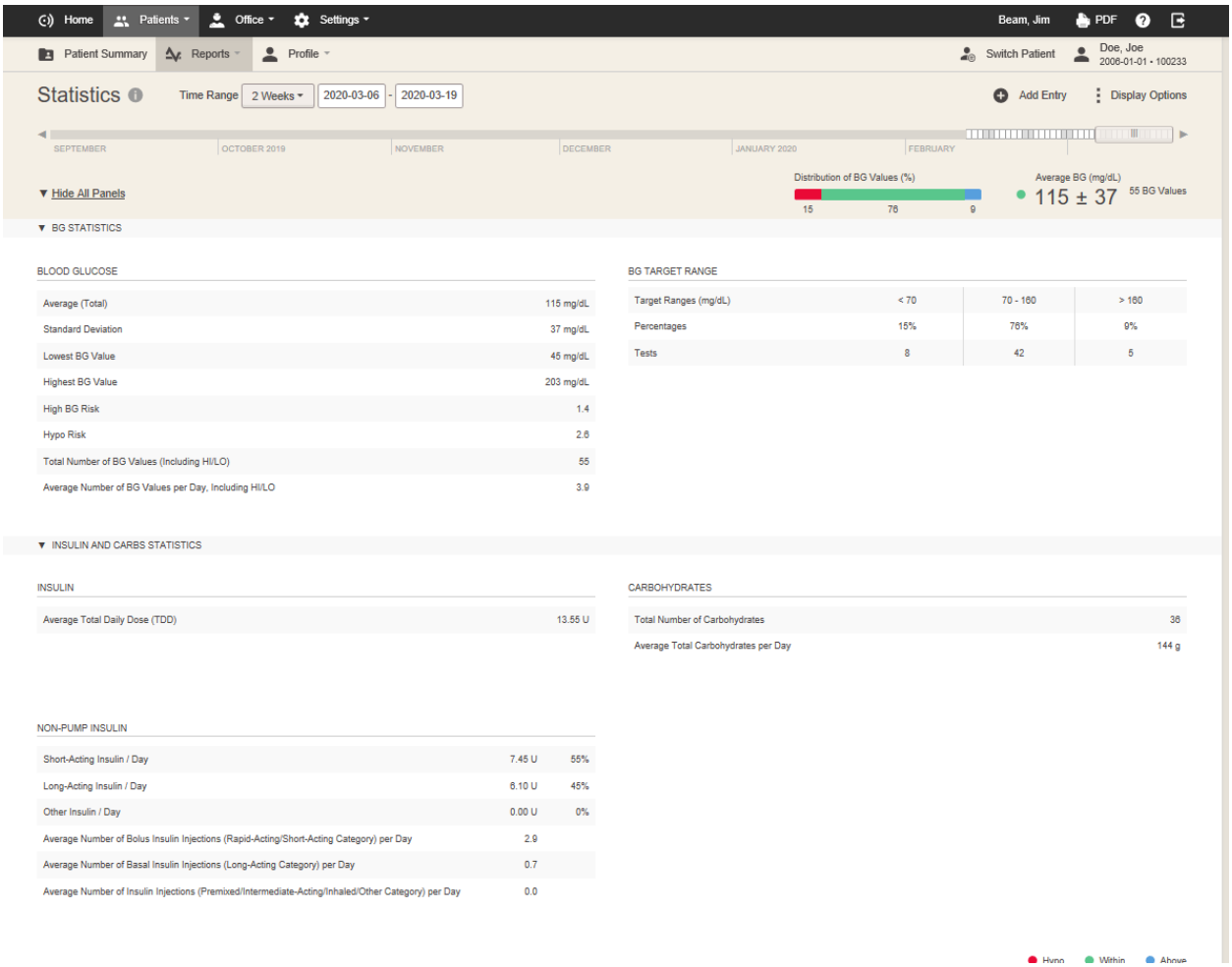
Office Account Patient Summary report showing alert status below graph:



Diary Report (same in both Personal and Office accounts):



Trend Report (same in both Personal and Office accounts):



Statistics Report (same in both Personal and Office accounts):