

Remote Patient Consults start with ensuring you and your patient are sharing data.

Overview of instructions for sharing data with pediatric patients 13 years and older.

(Detailed instructions to follow).

For the best outcome, the patient with their parent, and a member of the care team should do this workflow together during a clinical visit or over the phone together. The Healthcare Provider (HCP) should lead this data sharing process with the patient.

Note: The Accu-Chek Connect Online App and Portal are not intended for children under the age of 13 in the United States.

1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account. (if parent already has a personal Accu-Chek Connect Online account for child, skip to step 1d below).
 - a. Parent enters personal information to create account
 - b. Check email and select link or enter code manually to activate personal account
 - c. Unselect "use this account for me" and enter child's information
Note: Parent will be about to login here to view child's information at any time
 - d. Parent gives the email of the parent's Personal Account to HCP. Patients email: _____

2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete child patient information with parent's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup
 - d. View new patient with indication that sharing request was sent

OR

If patient is already in the Accu-Chek Connect Online Account used by the HCP, the HCP searches for patient in their existing office account.

- a. Once the patient is found, HCP selects the "mail" icon to the left of the patient's name.
 - b. HCP will confirm the information in the pop up and enter in the parents Personal Account email listed above in 1d, if not already listed
 - c. The Patient will now receive an email to complete the data sharing process.
3. Step 2 now has sent an email to the Parents email from step 1d above. Parent accepts data sharing to HCP office
 - a. Parent checks the email account and selects link for "already have account"
 - b. Sign in again to account and select OK to confirm sharing (and again in popup)
 - c. View data sharing is now active

Instructions continued on next page.....

4. Child (with parent assistance) installs Connect App on mobile phone

Note: The Accu-Chek Connect App is not intended for children under the age of 13 in the US.

- a. Turn on Bluetooth in phone Settings (and Wi-Fi if no phone plan)
- b. Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
- c. Follow start up instructions for online account
 - i. Login to Connect Online personal account (username/password)
 - ii. View confirmation page showing logged into correct account
- d. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen
- e. *Optional feature: auto-text BG values directly to parent/caregiver/HCP*
 - i. *Setup: Data Sharing – Blood Glucose SMS Text*
 - ii. *Select check boxes and add phone number directly or from contacts*

System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Instructions continued on next page.....

1. Parent creates Personal account using his/her personal email and enters child's name, DOB as person with diabetes in the account
 - a. Parent enters personal information to create account

The screenshot shows the 'Person with Diabetes Registration' page on the Accu-Chek Connect website. The page has a dark header with the logo and language/location selectors. The main content area contains several input fields: 'First Name*' (filled with 'Jenefer'), 'Last Name*' (filled with 'Doe'), 'Email Address*' (filled with 'jandoe1978test-jennifer@gmail.com'), 'Username*' (filled with 'jenjoy01'), 'Password*' (masked with dots), 'Confirm Password*', and 'Security Word' (filled with 'myconnect'). There is a checkbox for 'I am at least 21 years old.' and a 'START YOUR REGISTRATION' button. A small asterisk indicates required fields.

- b. Check email and select link to confirm email and activate personal account

The screenshot shows an email confirmation page titled 'ACTIVATE YOUR ACCOUNT'. It contains a message: 'An email was sent to janedoe1978test-jeff@gmail.com. Click on the activation link in the email within 24 hours. Otherwise the link will expire. The activation code provided in the email can be entered below.' There is a link to 'Resend the activation information.' and an 'Activation Code' input field. A 'NEXT' button is at the bottom right.

- c. Unselect "use this account for me" and enter child's information

The screenshot shows the 'COMPLETE PERSON WITH DIABETES INFORMATION' page. It has a dark header with navigation links. The main content area has two sections. The first section, 'Enter the person with diabetes data. It is not possible to use this account without this information.', contains 'First Name*' (filled with 'Joe'), 'Last Name*' (filled with 'Doe'), and a radio button labeled 'Person with Diabetes Account' which is currently selected. A red arrow points to this radio button. The second section, 'OPTIMIZE THE SITE FOR ME', contains 'Date of Birth*' (filled with '2006', 'January', and '1'). There is a link to 'Add additional details' and a checkbox for 'Roche may contact me periodically to obtain customer satisfaction feedback, provide diabetes and product related information, or give me exclusive customer offers by email, mail, or telephone.' A 'SAVE CHANGES' button is at the bottom right. The footer contains the Accu-Chek Connect logo, website links, and copyright information.

Note: Parent will be able to login here to view child's information at any time

Instructions continued on next page.....

2. Health Care Provider adds new patient and sends invite
 - a. HCP select create new patient from Office Account home screen
 - b. Complete child patient information with parent's Personal Account email
 - c. Select "Send data sharing request" and Save and Confirm email in popup

INVITE PATIENT TO SHARE DATA

Confirm the following information. Data sharing request will be sent to:

Patient: Doe, Joe

Email: janedoe1978test+jennifer@gmail.cc

Date of Birth: 2006-01-01

CANCEL SEND

- d. View new patient with indication that sharing request was sent

SUCCESS
Patient was created and data sharing request has been sent.

LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS
Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	!
Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 05 mg/dL	4.8	2017-09-10	
Doe	Jane	1978-07-04	100208	Multiple Daily Injections (MDI or ICT)	106 +/- 33 mg/dL	0.8	2018-09-21	
Doe	Joe	2006-01-01	100233	Multiple Daily Injections (MDI or ICT)				
Doe	Jon	1978-07-04	100201	Diet, Oral Medication, Exercise	148 mg/dL	0.1	2018-10-18	
Guard	Carl	1962-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	126 mg/dL	0.1	2017-09-10	
Instant	Jonny	2005-01-01	281009	Multiple Daily Injections (MDI or ICT)				

Total Number of Patients: 7

Patients per Page: 10

Legend: ! Invite ! Pending ! Shared Data ! Broken ! CGM Data Available ! Hypo Frequency ! Hypo Risk ! High BG Frequency ! Variability ! Edit

Instructions continued on next page.....

OR

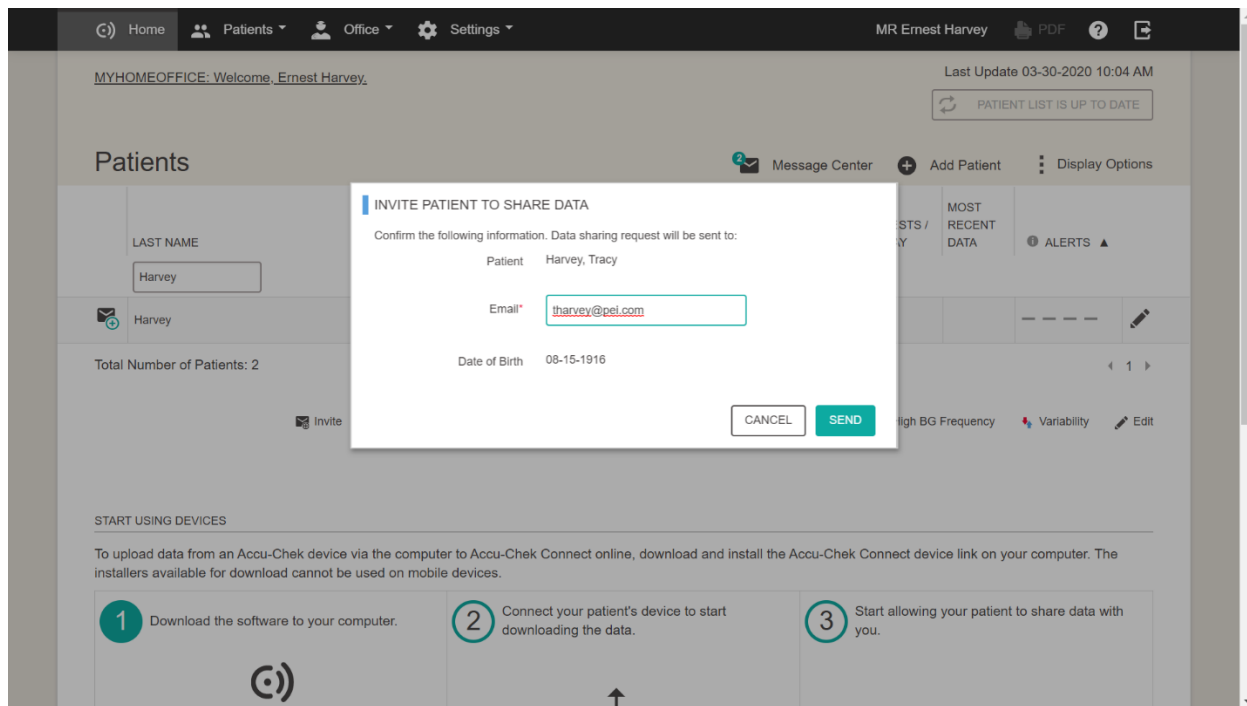
- a. HCP searches for existing patient already in the system.

The screenshot shows the MYHOMEOFFICE interface. At the top, there's a navigation bar with 'Home', 'Patients', 'Office', and 'Settings'. The user is logged in as 'MR Ernest Harvey'. Below the navigation bar, there's a 'Patients' section with a search bar. The search results show a patient named 'Harvey, Tracy' with a birth date of '08-15-1916'. The patient's status is 'Exercise'. Below the search results, there's a 'Total Number of Patients: 2' and a 'Patients per Page' dropdown set to '10'. There are also links for 'Invite', 'Pending', 'Shared Data', 'Broken', 'Hypo Frequency', 'Hypo Risk', 'High BG Frequency', 'Variability', and 'Edit'. At the bottom, there's a 'START USING DEVICES' section with three steps: 1. Download the software to your computer. 2. Connect your patient's device to start downloading the data. 3. Start allowing your patient to share data with you.

- b. HCP selects the “mail” icon to the left of the patient’s name.

The screenshot shows the MYHOMEOFFICE interface with an 'INVITE PATIENT TO SHARE DATA' pop-up dialog. The dialog asks to confirm the following information: Patient Harvey, Tracy; Email* (with a text input field); and Date of Birth 08-15-1916. There are 'CANCEL' and 'SEND' buttons at the bottom of the dialog. The background shows the same 'Patients' section as in the previous screenshot, but it is dimmed.

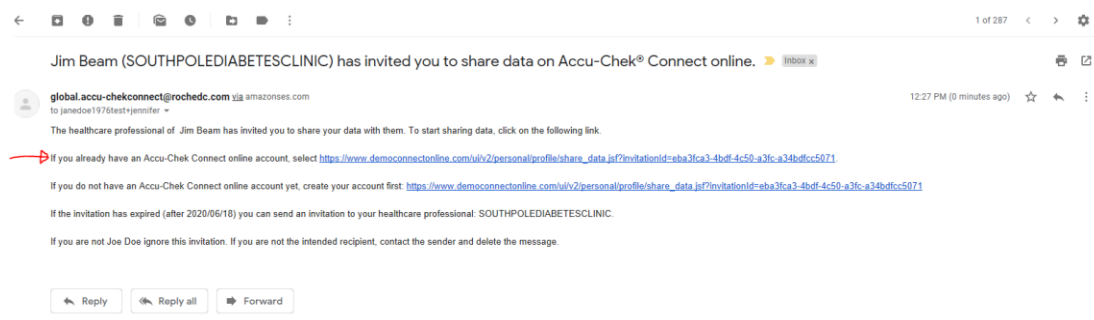
- c. HCP confirms information in pop up, and if necessary types in the parent’s account email address listed in Step 1d, and selects “Send”



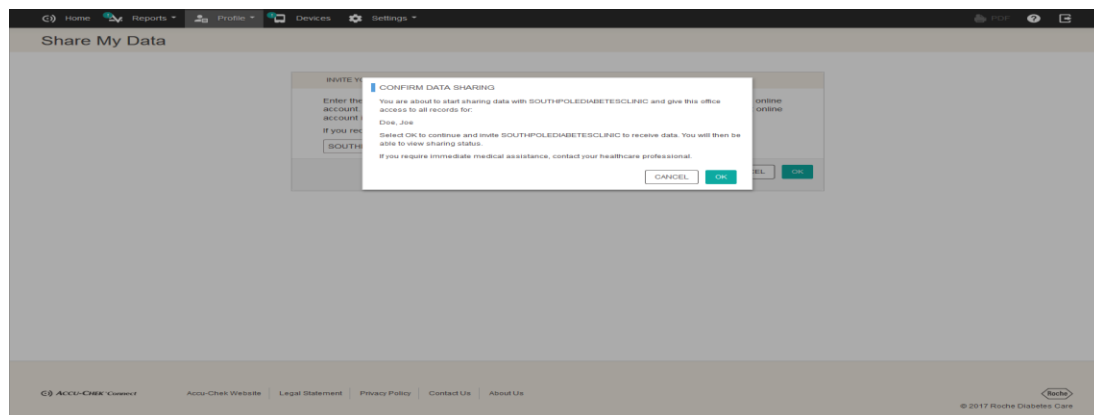
- d. HCP has now sent an email to the patient. The patient will follow instructions in email to complete the sharing of data process outlined in the Step 3 below.

3. Parent accepts data sharing to HCP office

- a. Parent checks email account and selects link for “already have account”

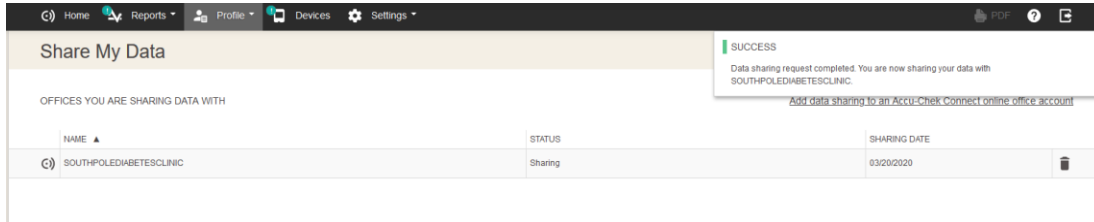


- b. Sign in again to account and select OK to confirm sharing (and again in popup)



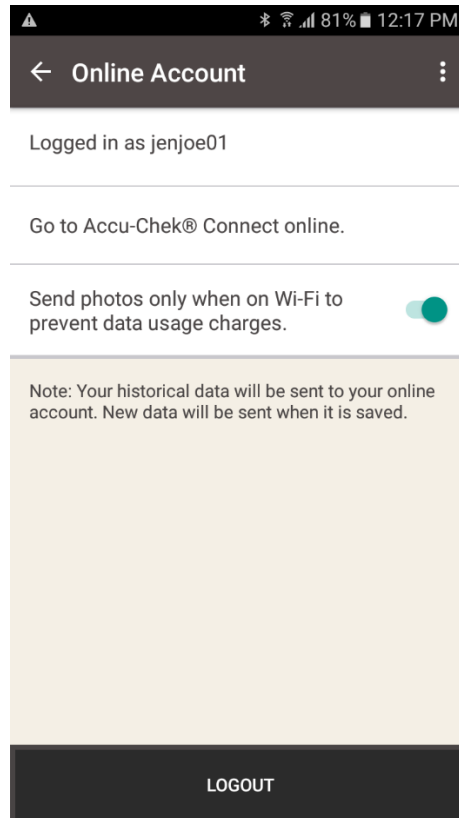
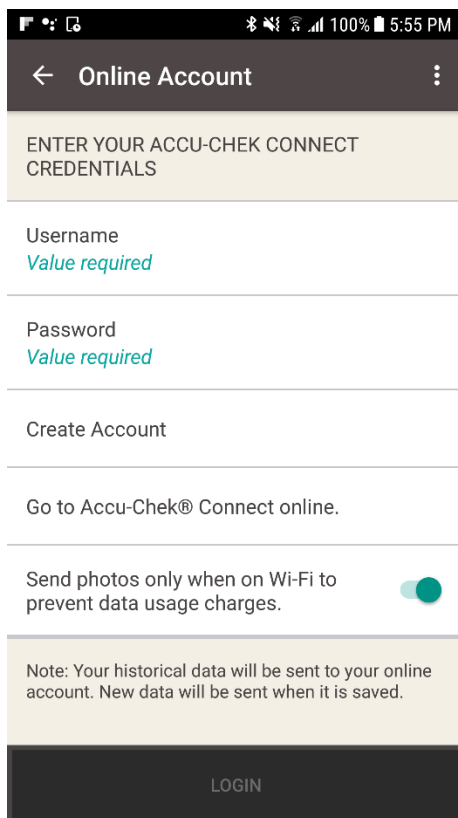
Instructions continued on next page....

c. View data sharing is now active



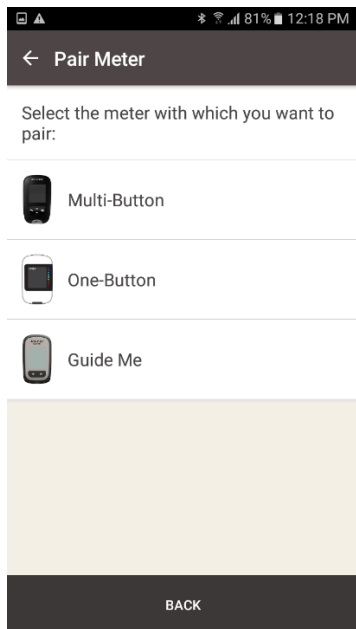
4. Install Connect App on mobile phone

- Mobile phone should be only approximately 1 or 2 inches apart from the meter
- Turn on Bluetooth in phone Settings (and WiFi if no phone plan)
- Search Appstore for Accu-Chek Connect, install, agree to App access to phone features
- Follow start up instructions for online account
 - Login to Connect Online personal account (username/password)
 - View confirmation page showing logged into correct account

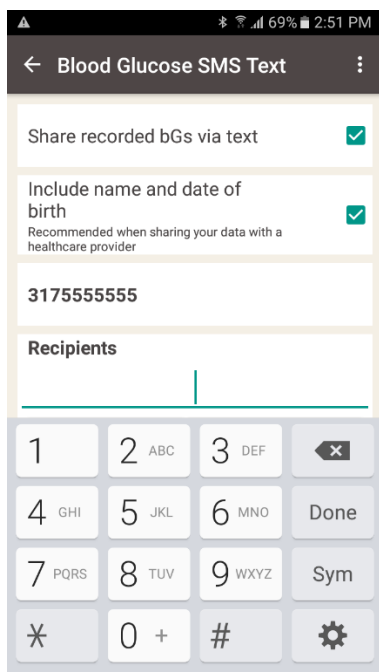


Instructions continued on next page.....

- e. Pair Accu-Chek Blood Glucose meter
 - i. Agree to let app use location (required for using Bluetooth)
 - ii. Select the correct Accu-Chek meter
 - iii. Follow step-by-step instructions, selecting meter and entering security code
 - iv. View any past meter data transferring on home screen

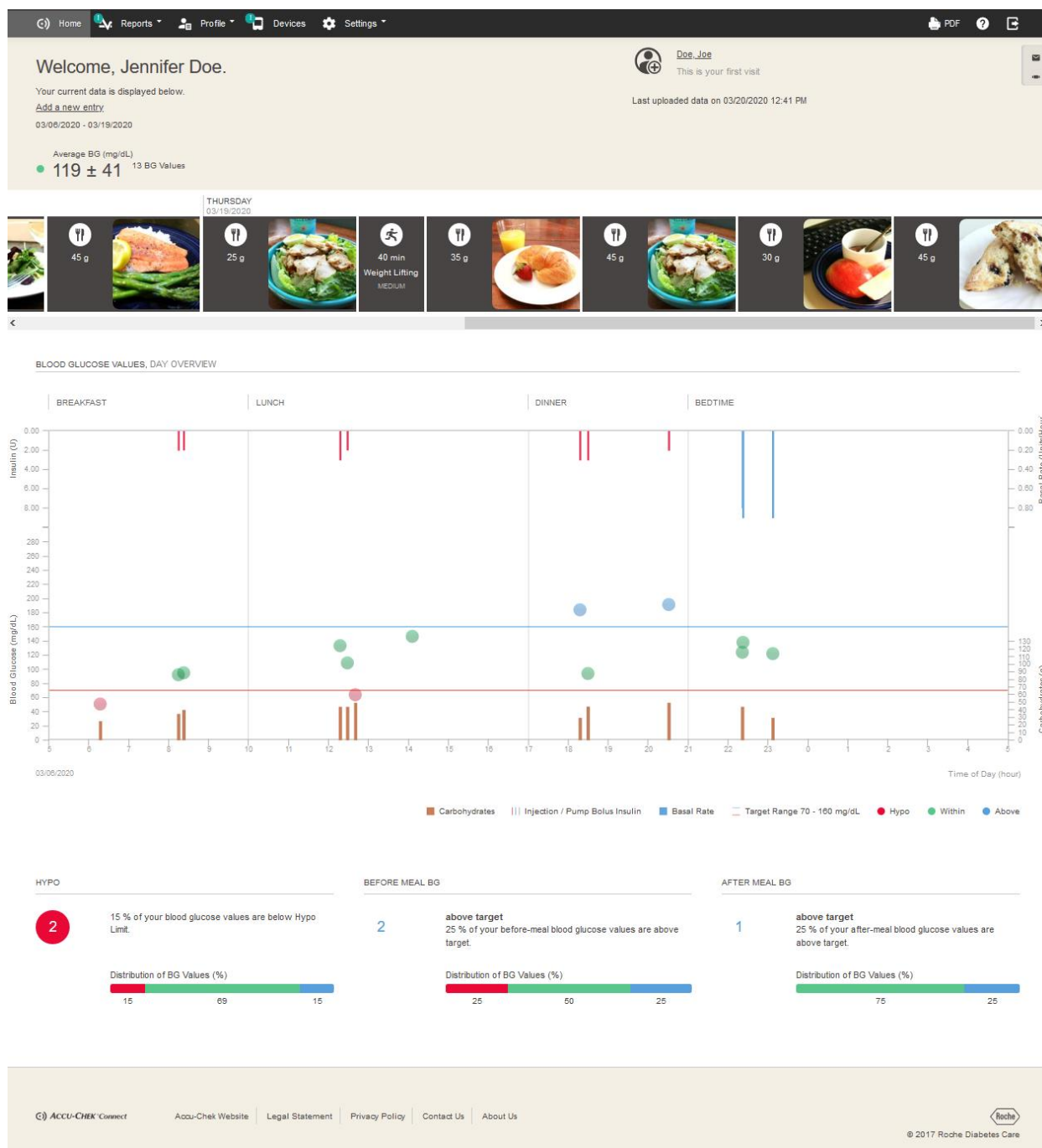


- f. *Optional feature: auto-text BG values directly to parent/caregiver/HCP*
 - i. *Setup: Data Sharing – Blood Glucose SMS Text*
 - ii. *Select check boxes and add phone number directly or from contacts*



System setup is completed: data will flow automatically from meter to App to Personal Account to Office account.

Personal Account Home Page: data from Connect App (logging BG, Carbs, food photos, Insulin, exercise)



Office Account Home Page showing alerts

Office Account Home Page showing alerts

Navigation: Home, Patients, Office, Settings. User: Beam, Jim. PDF icon. Last Update: 2020-03-20 12:27. Patient List is up to date.

Patients

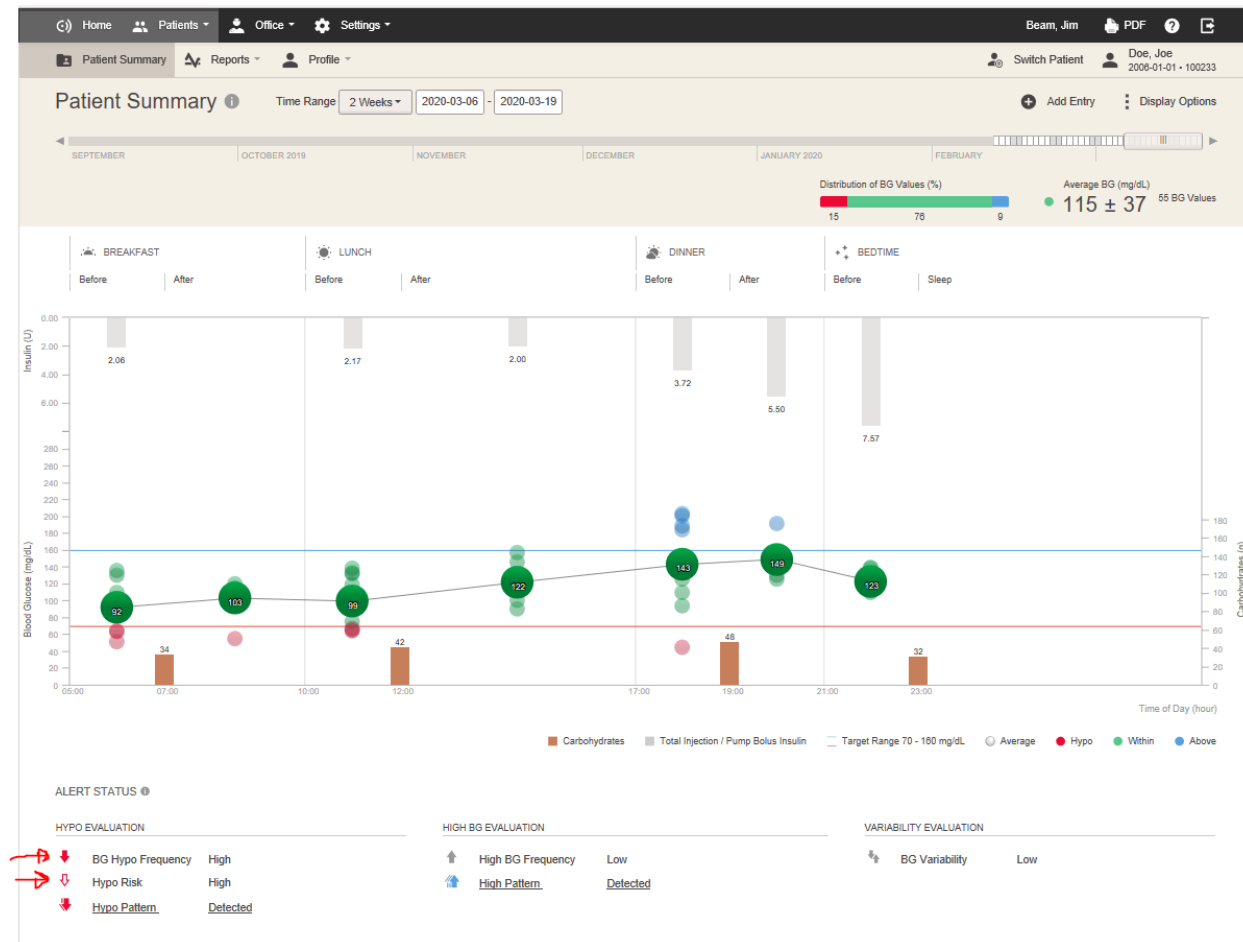
Message Center, Add Patient, Display Options

LAST NAME	FIRST NAME	DATE OF BIRTH	PATIENT ID	THERAPY TYPE	AVERAGE BG +/- SD	TESTS / DAY	MOST RECENT DATA	ALERTS
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="No Entry"/>				
Doe	Joe	2006-01-01	100233	Multiple Daily Injections (MDI or ICT)	115 +/- 37 mg/dL	3.9	2020-03-19	0
Doe	Jonny	2000-01-01	200101	Multiple Daily Injections (MDI or ICT)	114 +/- 38 mg/dL	4.2	2020-02-13	0
Combo	Curt	1990-01-01	ABC-212111	Insulin Pump	134 +/- 65 mg/dL	4.8	2017-09-10	
Doe	Jane	1978-07-04	100208	Multiple Daily Injections (MDI or ICT)	106 +/- 33 mg/dL	0.8	2018-09-21	
Doe	Jon	1978-07-04	100201	Diet, Oral Medication, Exercise	146 mg/dL	0.1	2018-10-18	
Guard	Carl	1992-01-01	ABC-201322	Multiple Daily Injections (MDI or ICT)	125 mg/dL	0.1	2017-09-10	
Instant	Jonny	2005-01-01	281009	Multiple Daily Injections (MDI or ICT)				

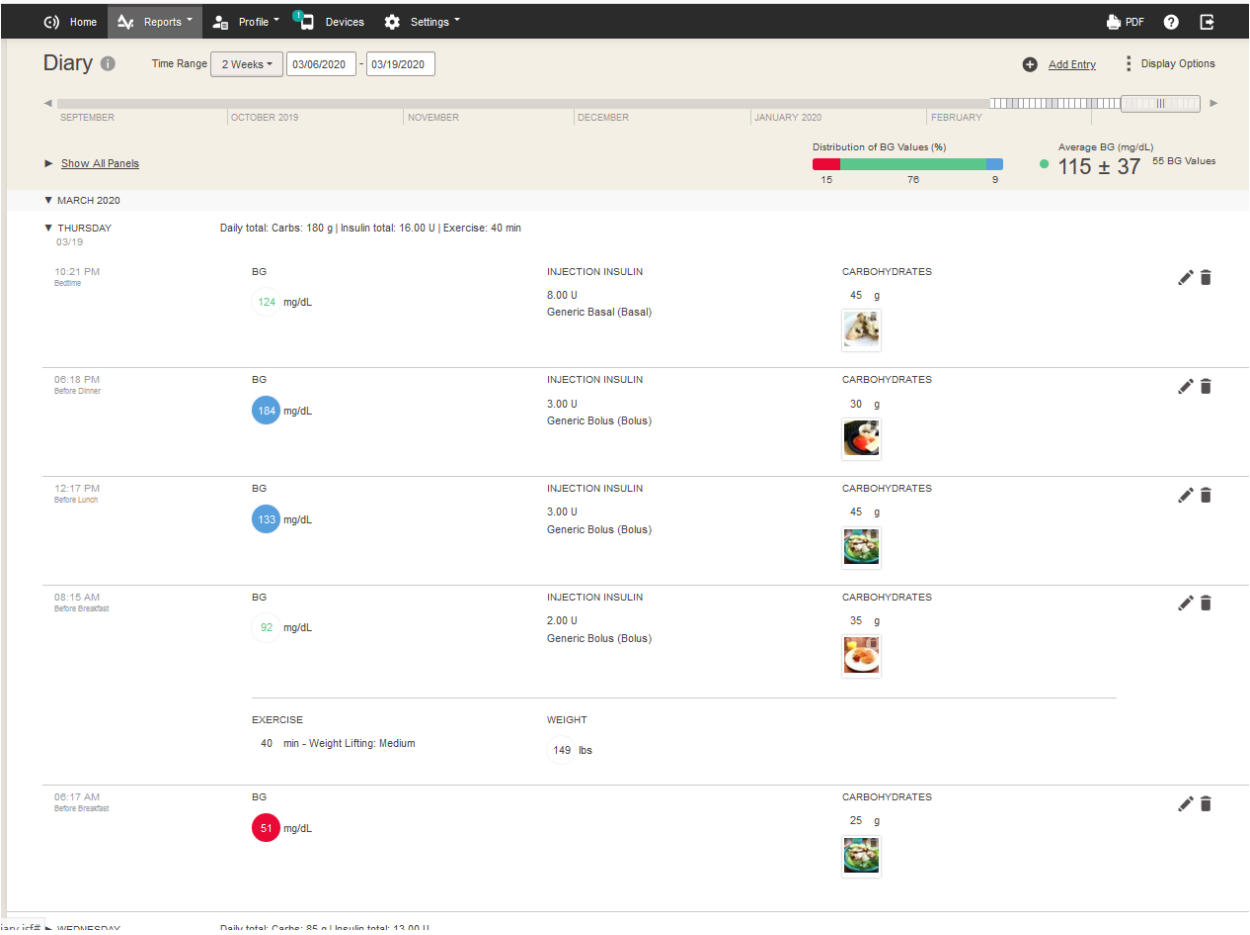
Total Number of Patients: 7. Patients per Page: 10. 1 page.

Invite, Pending, Shared Data, Broken, CGM Data Available, Hypo Frequency, Hypo Risk, High BG Frequency, Variability, Edit

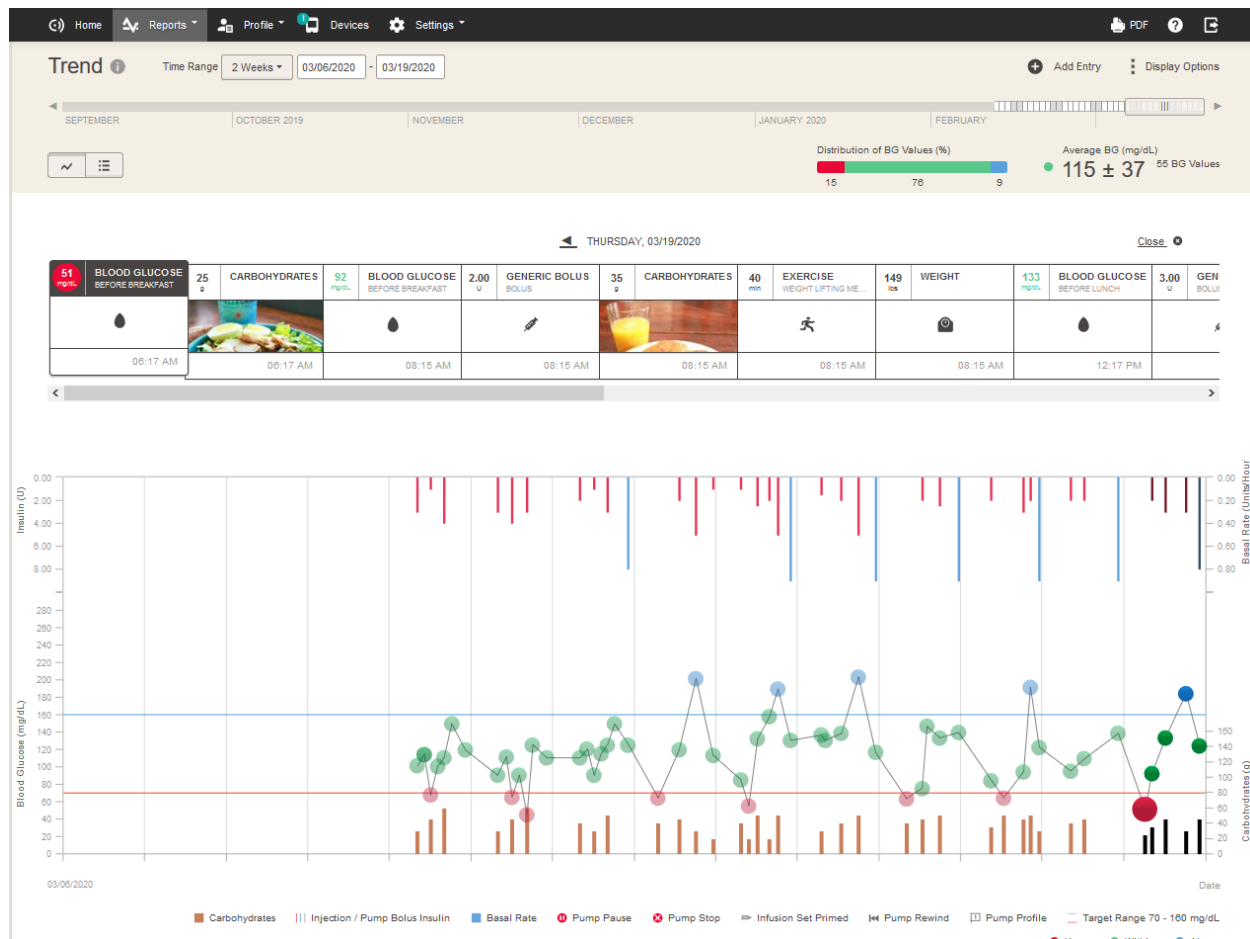
Office Account Patient Summary report showing alert status below graph:



Diary Report (same in both Personal and Office accounts):



Trend Report (same in both Personal and Office accounts):



Statistics Report (same in both Personal and Office accounts):

