

How to create a new patient account

On the RocheDiabetes Care Platform



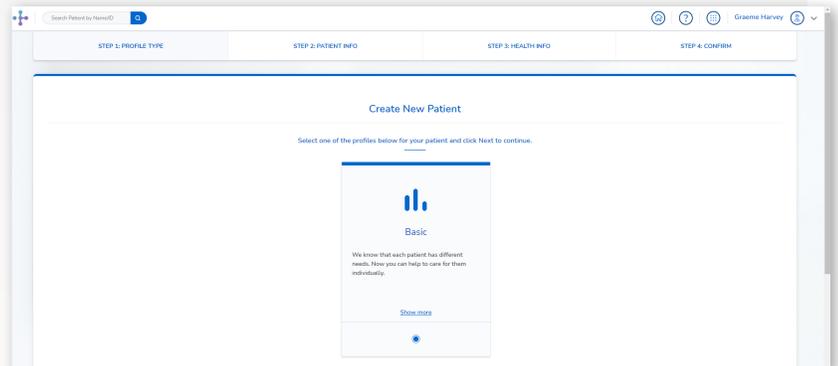
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To begin, click on **Create New Patient**.

SELECT PROFILE TYPE

Select a **Profile Type** for your patient.

- **Basic:** Diabetes management only
- As future RocheDiabetes Care Platform Modules become available, you may have more options to select.



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ADDITIONAL OPTIONS

- Patient Portal Access**
Allow patient access to the Patient Portal to remotely upload device data. Access permission requires a valid email address from the patient.
- Open Connectivity**
Allow patient to upload data from all product supported devices.
- mySugr Data Sharing**
Allow patient to share data using the mySugr mobile app.

- **Patient Portal Access:** Your patient will receive an email from RDCP to complete their account creation process. You will need a valid email for your patient. If you leave this un-ticked, you can add patient portal access later.
- **Open Connectivity:** Enables patients to upload data from non-Accu-Chek devices.

Using the tick boxes, select the optional data-sharing features you desire for your patient in the **Additional Options** section.

- **mySugr Data Sharing:** Your patient will receive an email from RDCP to complete the account set up process. You will need a valid email from your patient to set up mySugr Data Sharing. If you leave this un-ticked, you can add mySugr data sharing later.

NOTE: The patient email that is entered into RDCP should be the same email that the patient uses for the mySugr account they have, or that they will create.

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Search Patient by NameID

STEP 1: PROFILE TYPE | STEP 2: PATIENT INFO | STEP 3: HEALTH INFO | STEP 4: CONFIRM

Gracie Harvey

Create New Patient

Patient Information

First Name

Last Name(s)

Date of Birth (optional)

Month Day Year

Healthcare ID

Email (optional)

Phone Number (optional)

Language

English (US)

Click **Next** to continue to the next step.

ENTER PATIENT INFORMATION

Here you will fill out the boxes with your patient's details. A patient **Name, Surname,** and **Email** address are all required if you selected patient portal access and/or mySugr Data Sharing in Step 1.

A Healthcare ID is Required. You are encouraged to use the EMR number that is associated with this patient in your EMR system.

Click **Next** to continue to the next step.

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ENTER HEALTH INFORMATION

Fill out the patient's Health Information on this page.

The **Diabetes Type, Associated Professional, Gender, and Pregnancy (if Female)** fields are all required, but additional information like **Date of Diagnosis** can be helpful.

Search Patient by NameID

STEP 1: PROFILE TYPE | STEP 2: PATIENT INFO | STEP 3: HEALTH INFO | STEP 4: CONFIRM

Gracie Harvey

Create New Patient

Health Information

Diabetes Type

Select

Associated Professional

Gracie Harvey

Date of Diagnosis (optional)

Month Day Year

Gender

Male Female Unspecified

Pregnant?

The **Associated Professional** field defaults to the Healthcare Provider creating the patient profile, but a different or additional clinician(s) can be selected using the drop-down menu.

To add other HCPs in your office, click on **"Your Name"** in the upper right corner of the home screen. Then click **"Add a Professional"** and follow the instructions.

Click **Next** to finish adding the patient.



The system will confirm that the patient has been added, and the patient profile setup is complete.

For additional information log into your HCP Account and click the **?** on the main menu bar.

Roche Diabetes Care is aware the platform may need to undergo a Data Privacy Impact Assessment. Please contact your Roche Sales Representative if you would like assistance during this process.

¹As stated in the terms and conditions of the RocheDiabetes Care Platform, Roche Diabetes Care will act as a data processor for the healthcare organization (data controller). To ensure compliance, Roche Diabetes Care created a Data Processing Agreement that stipulates how Roche Diabetes Care processes data on behalf of the data controller.

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Want more information?

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Or work with your sales rep directly.